



The American Society for Nondestructive Testing, Inc International Service Center

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In 2016, the American Society for Nondestructive Testing (ASNT) partnered with Pearson VUE to transition from paper and pencil testing to computer based testing (CBT). The two primary reasons were to improve and maintain security and integrity of the certification programs and provide better accessibility for exam takers. CBT went live in the United States in May 2016.

In November 2016, ASNT surveyed certification candidates who took a computer based exam since the launch of the CBT program. The survey contained fifteen questions ranging from their experience at the Pearson VUE exam center, the test tools provided and overall satisfaction. Among the findings were three notable items:

- 3 out of 4 respondents rated their overall experience as “Good” or “Excellent”
- 85% of respondents were first time test takers at a Pearson VUE center.
- 4 out of 5 respondents were “Satisfied” or “Very Satisfied” with the Pearson VUE facility.

Overall, respondents reported positive experiences with the reference material, translation dictionary, and ease of use of the computer based system on-site.

ASNT’s Chief Technical Officer James Bennett remarked that CBT is a win for ASNT and candidates, alike. “We are confident that CBT is a tremendous benefit to meeting the diverse schedules in the NDT industry. By creating a secure, consistent scheduling and test taking experience for all candidates, we can ensure quality and quickly respond to any concerns.”

Thanks to this feedback, ASNT has identified areas for improvement in order to create the most positive and productive experience possible for all future certification candidates using CBT.

Computer Based Testing Survey Results

ASNT conducted a survey in November 2016 to all CBT US exam takers to find out what its cert holders thought about the new process.



What they had to say:

82%

Of the respondents were satisfied or very satisfied with the Pearson VUE facility at which they took their exam.

75%

Of the respondents rate their overall CBT experience as good or excellent.

76%

Of the respondents found the communication from ASNT on the CBT change good or excellent.

ASNT...Creating a Safer World!

