



POWERED BY THE LOSS PREVENTION FOUNDATION

LPQualified (LPQ)

The LPQualified (LPQ) is a certification designed to provide a benchmark education for loss prevention managers, supervisors, store managers, college students, select hourly employees, and anyone interested in the career field. It is also an excellent refresher course for new District LP Managers, corporate LP support personnel or those who have limited or no field experience. The LPQ was created with input from more than 170 loss prevention professionals from more than 75 of today's leading retail companies.

* The LPQ qualifies towards Bachelor credits at American Military University, Fairleigh Dickinson University, Mississippi College & Master's credits at Eastern Kentucky University.

To earn certification, you must pass the LPQ proctored exam (100 multiple choice questions) offered at over 1400 locations throughout the US and over 5000 worldwide. While you are not required to purchase the LPQ course prior to taking the exam, it is the best study tool available.

The LPQ prep course is composed of 3 courses with 25 detailed sections. Curriculum focuses on:

Course 1: The Retail Environment

Course 2: Becoming a Successful Business Person

Course 3: Loss Prevention Basics and Tools

Each course includes section review questions, practical applications, and a practice exam at the end of the course. The course is delivered 100% on-line, includes more than 500 pages of text, 65 video demonstrations & nearly 500 pictures. It is self-paced with no hard copy or CD. A study gopher allows for note taking which can be printed. Completion Time is approx. 35-40 hours.

Course 1 **Retail Environment**

- Foundations of Loss Prevention
- Basic Retail Business Operations
- The Causes Behind Loss
- Shrink Awareness
- Establishing a Controlled Environment
- Workplace Safety
- 164 pages

Course 2 **Becoming a Successful Business Person**

- A Professional Approach
- Ethics and Conduct
- What You Should Expect
- Career Growth
- Communications Skills
- Building Relationships
- Diversity
- Harassment Awareness
- Conflict Resolution
- 161 pages

Course 3 **Loss Prevention Basics and Tools**

- Vocabulary and Terminology
- External Theft
- Internal Theft
- Interviewing as a Tool
- Civil Recovery and Restitution
- Courtroom Procedures
- Physical Security
- Crisis Management and Emergency Response
- Auditing
- Employment Screening
- 205 pages

Serving the Loss Prevention Industry

The Loss Prevention Foundation (LPF) is an international leader in educating and certifying retail loss prevention and asset protection professionals. LPF's mission is to advance the retail loss prevention and asset protection profession by providing relevant, convenient and challenging educational resources. LPF is responsible for administering the industry's only internationally sanctioned LP credentials: LPQualified (LPQ) and LPCertified (LPC). LPF is also focused on driving more talent to the industry from colleges, universities, military and law enforcement through its Academic Retail Partnership Program and its Hire A Vet Program.

The Foundation is a not-for-profit 501c (6) organization founded by leading industry professionals to serve the loss prevention industry. For more information on the programs offered by LPF, visit www.losspreventionfoundation.org or call 866-433-5545 or 704-837-2521.