

Pearson – ITS Secure Browser Basic Online Proctored Technical Requirements

These are the Basic Technical Specifications for any candidates using the Pearson – ITS Secure Browser for the Online Proctored delivery mode. Your system must comply with the listed requirements. For more detailed information, you may refer to the [Advanced Technical Requirements](#).

Online Proctored Requirements with ITS driver

- **Save** any **open files**
- **Close all open applications** before starting an **Online Proctored** exam.

Warning



If you have any trouble taking an online proctored exam please check the [Advanced Requirements](#) for additional configurations that may be required.

Touch Screen Laptops, ***Tablets** and **Smartphones** are strictly prohibited. (Examples of prohibited portable computing devices include, but are not limited to: *Chromebooks, Android and iOS phones, and tablets*. ***Microsoft Surface Pro 4 in notebook mode only is supported.**)

Virtual environments are strictly prohibited for exam delivery.

If it is not found on the requirements below or in the Advanced Requirements list then it should be considered '**Not Supported**'.

Local Administrative permissions are required on the exam delivery workstation.

Pearson-ITS Online Proctored Basic Technical Requirements

Technical Specifications	
Operating System	<p>Windows 10</p> <p>Windows 8.1 (32-bit and 64-bit)</p> <p>Windows 7 SP1 (32-bit and 64-bit)</p> <p>Note: Mac OSX is NOT supported at this time.</p>
Display	Minimum Resolution: 1024 x 768 in 16-bit color
Network Connection	Pearson Strongly Recommends using a wired network rather than a wireless network as it provides better exam delivery performance.
Internet Connection	Broadband (DSL, cable or LAN/WAN): 1 Mbps up/down
Internet Browsers	Internet Explorer 11 , latest versions of Microsoft Edge , Chrome , or Firefox
Browser Settings	<p>Internet Cookies must be enabled.</p> <p>All Pop-Up blockers must be disabled.</p>
Webcam	Webcam must have a minimum resolution of 640x480 @ 10 fps . Webcam may be internal or an external webcam connected to the computer.
Sound & Microphone	<p>Headsets with audio and microphone are acceptable.</p> <p>Built-in microphones as well as external microphones are acceptable.</p> <p>Headphones or Speakers are acceptable.</p> <p>Note: Verify the audio and microphone are not set on mute in Windows.</p>
Additional Software	<p>Adobe Air 14.0 or newer is required.</p> <p>Some security software programs like Antivirus or Internet Security software can disrupt exam delivery and may need to be disabled.</p>
Firewalls	Corporate firewalls (including VPNs) often cause this delivery method to fail. Please take your exam in a setting without a corporate firewall.