



# Alaska Insurance

## Fingerprint FAQs

### Alaska Insurance License Applicants

**Alaska Department of Insurance requires an applicant for an insurance license to submit their fingerprints for the purpose of a state and federal criminal background check prior to being licensed.**

#### 1. Who needs to be fingerprinted?

Resident Candidates taking an insurance examination for the first time.

**NOTE: FINGERPRINTING is NOT required for the NON RESIDENT ADJUSTERS.**

#### 2. What is the fingerprint process at the Test Centers?

The fingerprints will be captured digitally on the required FD-258 card.

Pearson VUE will provide the card back to you. You will submit the fingerprint card with your license application to Alaska Insurance department. You will also include a check payable to Alaska Dept of Insurance for \$48.25 to cover the cost of the criminal background check with the FBI.

#### 3. How much does the fingerprinting cost? What does it pay?

The fee for digital fingerprinting is \$15 to cover the service charge to **IdentoGo by MorphoTrust USA™** for capturing your fingerprints.

This is separate from the \$48.25 that you will submit to the Alaska Department.

You will be required to pay the fingerprint fees to **Pearson VUE's fingerprint subcontractor, IdentoGo by MorphoTrust USA™** when you **make a reservation for service**.

#### 4. How do I make a fingerprint appointment?

You will contact Pearson VUE's subcontractor, **IdentoGo by MorphoTrust USA™** at (866) 761-8069 Monday through Saturday 8 a.m. to 5 p.m. (*Pacific Time*) to schedule a fingerprint reservation at your Exam Center.

You **MUST** first schedule an appointment with PearsonVUE for the insurance examination before contacting **IdentoGo by MorphoTrust USA™** for the fingerprint appointment.

**NOTE:** The exam appointment and fee is **separate** from the fingerprinting appointment and fee. Be sure to schedule an appointment with Pearson VUE for the examination and with **IdentoGo by MorphoTrust USA™** for the fingerprint.

You may also make the fingerprint reservation on-line at <https://pearsonwest.ibtfingerprint.com>.

**NOTE:** You will be given step-by-step instructions on the website. If you experience problems please call **IdentoGo by MorphoTrust USA™** at (866) 761-8069 Monday through Saturday 8:00 a.m. to 5:00 p.m (*Pacific Time*) for help.