Quick Reference

Reservations

Before making an exam reservation
Candidates should thoroughly review this handbook, which contains examination content outlines and important information regarding eligibility and the examination and licensing application process.

Making an exam reservation
Candidates may make a reservation by either visiting https://home.pearsonvue.com/wv/realestate or calling Pearson VUE.
Candidates should make a reservation online at least twenty-four (24) hours before the desired examination date. Walk-in examinations are not available.

Schedules & Fees

Test centers
A list of test centers appears on the back cover of this handbook. Candidates should contact Pearson VUE to confirm specific locations and schedules.

Exam fees
The examination fee must be paid at the time of reservation by credit card or debit card. Fees may vary. Candidates are permitted unlimited exam attempts within the one year authorization period. A passing exam score is good for one year. Candidates may not retake a previously passed exam. Payment will not be accepted at the test center. Examination fees are non-refundable and non-transferable.

Exam Day

What to bring to the exam
Candidates should bring to the examination proper identification and other materials as dictated by the state licensing agency. A complete list appears in What to Bring (page 5).

Exam procedures
Candidates should report to the test center at least thirty (30) minutes before the examination begins. Each candidate will have from 1 to 2.5 hours, depending on the exam, to complete the exam. The candidate will leave the test center with a document stating that they have taken their exam and instructions will be included for how to obtain their official score reports through their profile on Pearson VUE at https://home.pearsonvue.com/wv/realestate.
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>QUICK REFERENCE</strong> ..................................................</td>
<td>inside front cover</td>
</tr>
<tr>
<td><strong>OVERVIEW</strong> ...............................................................</td>
<td>ii</td>
</tr>
<tr>
<td><strong>INTRODUCTION</strong> ..................................................................</td>
<td>1</td>
</tr>
<tr>
<td>Contact Information ......................................................</td>
<td>1</td>
</tr>
<tr>
<td>The Licensure Process ....................................................</td>
<td>1</td>
</tr>
<tr>
<td>Practice Tests ..................................................................</td>
<td>1</td>
</tr>
<tr>
<td><strong>STATE LICENSING REQUIREMENTS</strong> ....................................</td>
<td>2</td>
</tr>
<tr>
<td>Exam Eligibility ................................................................</td>
<td>2</td>
</tr>
<tr>
<td><strong>EXAM RESERVATIONS</strong> ..................................................</td>
<td>3</td>
</tr>
<tr>
<td>Making a Reservation .....................................................</td>
<td>3</td>
</tr>
<tr>
<td>Test Center Locations ...................................................</td>
<td>3</td>
</tr>
<tr>
<td>Exam Fees .........................................................................</td>
<td>3</td>
</tr>
<tr>
<td>Change/Cancel Policy .....................................................</td>
<td>3</td>
</tr>
<tr>
<td>Absence/Lateness Policy ................................................</td>
<td>4</td>
</tr>
<tr>
<td>Weather Delays and Cancellations .....................................</td>
<td>4</td>
</tr>
<tr>
<td>Accommodations ..................................................................</td>
<td>4</td>
</tr>
<tr>
<td><strong>EXAM DAY</strong> .....................................................................</td>
<td>5</td>
</tr>
<tr>
<td>What to Bring ....................................................................</td>
<td>5</td>
</tr>
<tr>
<td>Exam Procedures ................................................................</td>
<td>5</td>
</tr>
<tr>
<td>Available Exams and Time Allotted ...................................</td>
<td>6</td>
</tr>
<tr>
<td>Score Reporting ..................................................................</td>
<td>6</td>
</tr>
<tr>
<td>Review of Exams ..................................................................</td>
<td>6</td>
</tr>
<tr>
<td>Retaking the Exam ...........................................................</td>
<td>7</td>
</tr>
<tr>
<td>Score Explanation ..........................................................</td>
<td>7</td>
</tr>
<tr>
<td>Duplicate Score Reports ................................................</td>
<td>7</td>
</tr>
<tr>
<td>Test Center Policies ......................................................</td>
<td>8</td>
</tr>
<tr>
<td>OnVUE Testing Policies ...................................................</td>
<td>9</td>
</tr>
<tr>
<td>Questions or Comments About the Exam ................................</td>
<td>9</td>
</tr>
<tr>
<td><strong>PREPARING FOR THE EXAM</strong> ..........................................</td>
<td>10</td>
</tr>
<tr>
<td>Helpful Hints .....................................................................</td>
<td>10</td>
</tr>
<tr>
<td>Salesperson/Broker Exam Content ......................................</td>
<td>10</td>
</tr>
<tr>
<td>Math Calculations ............................................................</td>
<td>11</td>
</tr>
<tr>
<td><strong>REAL ESTATE CONTENT OUTLINES</strong> ..................................</td>
<td></td>
</tr>
<tr>
<td>National Exam Content Outline for Salespersons and Broker</td>
<td>Content Outlines pages 01-03</td>
</tr>
<tr>
<td>West Virginia Real Estate Broker Licensing Examination Content Outlines</td>
<td>Content Outlines page 04</td>
</tr>
<tr>
<td>West Virginia Real Estate Sales Licensing Examination Content Outlines</td>
<td>Content Outlines page 05</td>
</tr>
<tr>
<td><strong>GENERAL INFORMATION</strong> ...............................................</td>
<td>back cover</td>
</tr>
<tr>
<td>Test Center Locations .....................................................</td>
<td>back cover</td>
</tr>
<tr>
<td>Pearson VUE Holiday Schedule ..........................................</td>
<td>back cover</td>
</tr>
</tbody>
</table>
Overview

The candidate handbook is a useful tool in preparing for an examination. It is highly recommended that the West Virginia Real Estate Candidate Handbook be reviewed, with special attention given to the content outlines, before taking the examination. (Content outlines begin on Content Outline page 01 of this handbook)

Individuals who wish to obtain a real estate license in the state of West Virginia must:

1. Apply for a license.
   Before taking an examination, candidates must complete all prelicensing education and file an application to sit for the examination. When the application requirements are met, the candidates will be authorized by the West Virginia Real Estate Commission and will be notified via email confirmation from Pearson VUE.
   The exam fee is $55 for each exam. Authorization is good for ninety (90) days or two attempts after approval (whichever comes first). Exam results are good for 90 days from the date of passing. Candidates must apply for their license within the 90-day period and submit their passing score reports and licensing application to the West Virginia Real Estate Commission.
   Candidates are not permitted to retake a part of the exam that has already been passed during the ninety (90) day authorization period. Candidates have 90 days from the date they pass one part of the exam to pass the other part.

2. Make a reservation and pay examination fee.
   Once you receive your authorization to test by email from West Virginia Real Estate Commission, through Pearson VUE, you may sign into your PearsonVUE account and make a reservation for the examination. (See page 3)

3. Go to the test center or prepare for your online proctored examination.
   Go to the test center or prepare for your online proctored examination on the day of the examination, bringing along all required materials. (See page 5)
Introduction

Contact Information
Candidates may contact Pearson VUE with questions about this handbook or an examination.

<table>
<thead>
<tr>
<th>Pearson VUE/West Virginia Real Estate</th>
</tr>
</thead>
<tbody>
<tr>
<td>5601 Green Valley Dr., Bloomington, MN 55437</td>
</tr>
<tr>
<td>Phone: (888) 204-6218</td>
</tr>
</tbody>
</table>

Live Chat is available to address your support inquiries and is the quickest way to reach a customer service agent. It's available from 8:00 AM through 5:00 PM Eastern Time, Monday through Friday, subject to change during locally designated holidays.

Please visit www.pearsonvue.com/wv/realestate/contact for further information.

Candidates may contact the West Virginia Real Estate Commission with questions about obtaining or maintaining a license.

<table>
<thead>
<tr>
<th>West Virginia Real Estate Commission</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Capitol Street, Suite 400, Charleston, WV 25301</td>
</tr>
<tr>
<td>Phone: (304) 558-3555</td>
</tr>
</tbody>
</table>

The Licensure Process
Licensure is the process by which an agency of state government or other jurisdiction grants permission to individuals to engage in the practice of, and prohibits all others from legally practicing, a particular profession, vocation, or occupation. By ensuring a minimum level of competence, the licensure process protects the general public. The state regulatory agency is responsible for establishing the acceptable level of safe practice and for determining whether an individual meets that standard.

The state of West Virginia has retained the services of Pearson VUE to develop and administer its real estate examination program. Pearson VUE is a leading provider of assessment services to regulatory agencies and national associations.

Practice Tests – General (National) Portion Only
National-portion practice tests are offered exclusively online at www.pearsonvue.com, giving candidates even more opportunity to succeed on real estate examinations. The national-portion practice tests will not only help prepare candidates for the types of questions they will see on the national portion of the licensure examination but also familiarize them with taking computer-based examinations.

Pearson VUE offers a practice test for real estate that contains questions developed by subject matter experts using concepts found in the national portion of the licensure examination. The test closely reflects the format of the national portion of the licensure examination, can be scored instantly, and provides immediate feedback to help candidates identify correct and incorrect answers. Candidates can purchase national-portion practice tests anytime by visiting www.pearsonvue.com/practicetests/realestate.
State Licensing Requirements

The West Virginia Real Estate Commission established the requirements for qualification for a real estate broker and sales license. Applicants must read this candidate handbook and any other information provided by the Commission before applying for any license examination.

Exam Eligibility

The candidate must first make application to the West Virginia Real Estate Commission for becoming a Real Estate Broker or Salesperson. Once the West Virginia Real Estate Commission approves the application, the candidate will be given authorizations to test by the West Virginia Real Estate Commission through Pearson VUE.

You will receive your Authorization to test letter via email from Pearson VUE.
Exam Reservations

Making a Reservation
Candidates may make a reservation after they have received an email from Pearson VUE indicating that they are authorized to test.

Online reservations are the most efficient way for candidates to schedule their examination. Candidates must go to www.pearsonvue.com/wv/realestate to make an online reservation for an examination. First-time users are required to create an account. The candidate will need to fill in all required fields, which are preceded by an asterisk (*), on the online form in order to create an ID and be assigned a password. Step-by-step instructions will lead the candidate through the rest of the examination reservation process. **Walk-in examinations are not available.**

Test Center Locations
A list of test centers appears on the back cover of this handbook. In addition, candidates may review the test center locations by going to http://www.pearsonvue.com/vtclocator. These exams are available at Pearson VUE test centers throughout the United States, Canada, and US territories. If the candidate has questions regarding the confirmation of specific locations and/or examination schedules, please contact Pearson VUE.

West Virginia Real Estate licensure exams are available at select Pearson VUE test centers on military installations across the globe. Service members, dependents, and contractors with authorized base access who want to gain West Virginia Real Estate licensure from their duty station or assignment in another state or foreign deployment will have the option to take their exam(s) without having to return to West Virginia to test. To locate a Pearson VUE authorized testing center, visit http://home.pearsonvue.com/military and select West Virginia Real Estate.

Candidates must make an online reservation at least twenty-four (24) hours before the desired examination date. Candidates who wish to make a phone reservation at (888) 204-6218 must do so at least twenty-four (24) hours before the desired examination date.

Before making a reservation, candidates should have the following:
- Legal name, address, daytime telephone number, and email address and a credit card.
- The name of the examination(s)
- The preferred examination date and test center location (a list appears on the back cover of this handbook)

Exam Fees
The examination fee of $55 per exam part, must be paid at the time of reservation by credit card, or debit card. **Fees will not be accepted at the test center.** Examination fees are non-refundable and non-transferable, except as detailed in the Change/Cancel Policy.

Change/Cancel Policy
Candidates must either call Pearson VUE or log into their Pearson Profile to change or cancel their appointment at least forty-eight (48) hours before the examination. Candidates who change or cancel a reservation with proper notice may either transfer the fee to a new reservation or request a refund. **Candidates who change or cancel their reservations without proper notice will forfeit the examination fee.**

Candidates are individually liable for part of the examination fee once a reservation has been made, whether individually or by a third party.
**Absence/Lateness Policy**

Candidates who are late or absent from an exam may call Pearson VUE within 14 days of the exam date to request an excused absence for the following reasons:

- Illness of the candidate or of the candidate’s immediate family member
- Death in their immediate family
- Disabling traffic accident
- Court appearance or jury duty
- Military duty
- Weather emergency

A case number will be assigned and instructions provided for emailing supporting documentation.

**Candidates absent from or late to an exam who have not changed or canceled the reservation according to the Change/Cancel Policy will not be admitted to the exam and will forfeit the exam fee.**

**Weather Delays and Cancellations**

If severe weather or a natural disaster makes the Pearson VUE test center inaccessible or unsafe, the examination may be delayed or canceled. Pearson VUE will notify and reschedule candidates in the case of severe weather.

**Accommodations**

Pearson VUE complies with the provisions of the Americans with Disabilities Act as amended. The purpose of accommodations is to provide candidates with full access to the test. Accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for accommodations.

Test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder, for individuals with mobility or vision impairments and cannot read or write on their own

Test accommodations are individualized and considered on a case-by-case basis. All candidates who are requesting accommodations because of a disability must provide appropriate documentation of their condition and how it is expected to affect their ability to take the test under standard conditions. This may include:

- Supporting documentation from the professional who diagnosed the condition, including the credentials that qualify the professional to make this diagnosis
- A description of past accommodations the candidate has received

The steps to follow when requesting test accommodations vary, depending on your test program sponsor. To begin, go to [http://pearsonvue.com/accommodations](http://pearsonvue.com/accommodations), and then select your test program sponsor from the alphabetized list. Candidates who have additional questions concerning test accommodations may contact the ADA Coordinator at accommodationspearsonvue@pearson.com.
Exam Day

What to Bring
All candidates must bring one (1) form of signature identification that is unexpired, government-issued, and photo-bearing.

<table>
<thead>
<tr>
<th>Required Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Candidates who do not present the required items will be denied admission to the examination, will be considered absent, and will forfeit the examination fee.</td>
</tr>
</tbody>
</table>

Acceptable Forms of Candidate Identification
Candidate must present one (1) forms of current signature identification. The name on the identification must exactly match the name on the registration. The primary identification must be government issued and photo-bearing with a valid signature. Identification must be in English.

Primary ID (photograph and signature, not expired)
- Government-issued Driver’s License
- U.S. Dept. of State Driver’s License
- U.S. Learner’s Permit (plastic card only with photo and signature)
- National/State/Country ID card
- Passport
- Passport Card
- Military ID
- Military ID for spouses and dependents
- Alien Registration Card (Green Card, Permanent Resident Visa)

If the ID presented has an embedded signature that is not visible (microchip), or is difficult or impossible to read, the candidate must present another form of identification from the Primary ID list that contains a visible signature.

Pearson VUE does not recognize grace periods. For example, if a candidate's driver's license expired yesterday and the state allows a 30-day grace period for renewing the ID, the ID is considered to be expired.

Exam Procedures
At Physical Test Location
Candidates should report to the test center thirty (30) minutes before the examination and check in with the test center administrator. The candidate’s identification and other documentation will be reviewed and they will be photographed for the score report.

Candidates are required to review and sign a Candidate Rules Agreement form. If the Candidate Rules Agreement is not followed and/or cheating or tampering with the examination is suspected, the incident will be reported as such and the appropriate action will be taken. The examination fee will not be refunded, the exam may be determined invalid, and/or the state may take further action such as prohibiting candidates from retaking the examination and/or denying a license.

Candidates will have an opportunity to take a tutorial on the computer on which the examination will be administered. The time spent on this tutorial will not reduce the examination time. The examination
administrators will answer questions, but candidates should be aware that the administrators are not familiar
with the content of the examinations or with the state’s licensing requirements. Examination administrators
have been instructed not to advise candidates on requirements for licensure.

Candidates may begin the examination once they are familiar with the computer. The examination begins the
moment a candidate looks at the first examination question. Candidates will be given from 2 to 6 hours depending
on the exam type to complete the examination. The examination will end automatically after the examination time
has expired, and candidates will receive a document stating that they have taken their exam and instructions
will be included for how to obtain their official score reports through their profile on Pearson VUE at https://
home.pearsonvue.com/wv/realestate.

OnVUE Online Procedures
If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials
and watch the short video at https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx before
you begin your online exam.

Available Exams and Time Allotted

<table>
<thead>
<tr>
<th>EXAM TYPE</th>
<th>EXAM FEE</th>
<th>PRETEST QUESTIONS</th>
<th>EXAM QUESTIONS</th>
<th>TIME ALLOTTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Salesperson</td>
<td>$55</td>
<td>5</td>
<td>80</td>
<td>150 min</td>
</tr>
<tr>
<td>State Salesperson</td>
<td>$55</td>
<td>5</td>
<td>50</td>
<td>60 min</td>
</tr>
<tr>
<td>National Broker</td>
<td>$55</td>
<td>5</td>
<td>80</td>
<td>150 min</td>
</tr>
<tr>
<td>State Broker</td>
<td>$55</td>
<td>5</td>
<td>60</td>
<td>90 min</td>
</tr>
</tbody>
</table>

Score Reporting
Once you have passed the required exam(s) you must go back and complete the application process with the
State. When candidates complete the examination, they will receive a score report marked “pass” or “fail.”
Candidates will receive a document stating that they have taken their exam and instructions will be included
for how to obtain their official score reports through their profile on Pearson VUE at https://home.pearson-
vue.com/wv/realestate.

Candidates are required to submit their passing score reports to the West Virginia Real Estate Commission as
proof of passing the exam and as part of the licensure process.

Candidates who fail the examination will receive a score report that includes a numeric score and diagnostic
information relating to the national section and the state section of the examination, as well as information
about reexamination.

Review of Exams
For security reasons, examination material is not available to candidates for review.
Retaking the Exam
Reservations for reexamination may not be made at the test center.
Candidates get authorized for ninety (90) days or two attempts (whichever comes first) to pass the exams that they were authorized for, at any Pearson VUE test center and do not need to return to the West Virginia Real Estate Commission for retake authorizations.
The salesperson and broker examination is divided into two parts: national and state law. Those who pass one part of the examination and fail the other, need to retake ONLY the failed part and must do so within the authorization period.
If a candidate only passes one part of the exam in the first ninety (90) days, and the authorization period expires, the candidate must resubmit an initial application with the West Virginia Real Estate Commission, pay the reexamination fee, and be authorized again for the part they did not pass.
Once both parts of the exam are passed, the candidate may go back to West Virginia Real Estate Commission to complete the license application process by submitting their passing score report and licensing application. Candidates only have 90-days to apply for their license or risk having to have to repeat the process.

Score Explanation (Real Estate)
Scaled Score
There are multiple versions of each of the licensing examinations. These versions are known as forms. Although all forms of an examination are developed based on the content outlines, the difficulty of the forms of an examination may vary slightly because different questions appear on each form. To ensure that no candidate is put at an unfair advantage or disadvantage due to the particular form of an examination that he or she is given, a statistical procedure known as equating is used to correct for differences in form difficulty.
The passing score of an examination was set by the West Virginia Real Estate Commission (in conjunction with Pearson VUE) after a comprehensive study was completed for each examination. Raw scores are converted into scaled scores that can range from 0 to 100. To avoid misuse of score information, numeric scores are only reported to failing candidates. The scaled score that is reported to you is neither the number of questions you answered correctly nor the percentage of questions you answered correctly.
Passing score:
Salesperson 70%
Broker 75%

Duplicate Score Reports
To obtain a copy of your score report, log into your Pearson VUE account.
Test Center Policies

The following policies are observed at each test center. **Candidates who violate any of these policies will not be permitted to finish the examination and will be dismissed from the test center, forfeiting the examination fee.**

- **No personal items are allowed in the testing room.** Personal items include but are not limited to: cellular phones, hand-held computers or other electronic devices, pagers, watches, wallets, purses, firearms or other weapons, hats, bags, coats, books, notes, or pens or pencils.

- Candidates must store all personal items in a secure area as indicated by the administrator, or return items to their vehicle. All electronic devices must be turned off before storing them in a locker. **The test center is not responsible for lost, stolen or misplaced personal items.**

- Studying is not allowed in the test center. Visitors, children, family or friends are not allowed in the test center.

- Dictionaries, books, papers (including scratch paper), and reference materials are not permitted in the examination room (unless permitted by the exam sponsor), and candidates are strongly urged not to bring such materials to the test center. Upon entering and being seated in the testing room, the test administrator will provide the candidate with materials to make notes or calculations and any other items specified by the exam sponsor. **The candidate may not write on these items before the exam begins or remove these items from the testing room.**

- Eating, drinking, chewing gum, smoking, and/or making noise that creates a disturbance for other candidates is prohibited during the exam.

- Break policies are established by the exam sponsor. Most sponsors allow unscheduled breaks. To request an unscheduled break, the candidate must raise their hand to get the administrator’s attention. **The exam clock will not stop while the candidate is taking a break.**

- Candidates must leave the testing room for all breaks. However, candidates are not permitted to leave the floor or building for any reason during this time, unless specified by the administrator and the exam sponsor. If a candidate is discovered to have left the floor or building they will not be permitted to proceed with the examination and may forfeit the exam fees.

- While taking a break, candidates are permitted to access personal items that are being stored during the exam only if necessary—for example, personal medication that must be taken at a specific time. **However, a candidate must receive permission from the administrator prior to accessing personal items that have been stored.** Candidates are not allowed access to other items, including but not limited to, cellular phones, exam notes, and study guides, unless the exam sponsor specifically permits this.

- Any candidate discovered causing a disturbance of any kind or engaging in any kind of misconduct—giving or receiving help; using notes, books, or other aids; taking part in an act of impersonation; or removing examination materials or notes from the examination room—will be summarily dismissed from the examination and will be reported to the state licensing agency. Decisions regarding disciplinary measures are the responsibility of the state licensing agency.
**OnVUE Testing Policies**
Candidates are allowed one attempt for life at each level, Sales or Broker. In the event of a new authorization, **Candidates are not allowed to retest via OnVUE**. The National and State exam should be scheduled separately, but can be taken back to back.

There are a few simple requirements for candidates to take an OnVUE online proctored exam:
- Quiet, private location
- Reliable device with a webcam
- Strong internet connection

For more information, please go to [https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx](https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx).

**Questions or Comments About the Exam**
For security reasons, examination material is not available to candidates for review. Candidates who have questions, comments, or concerns related to the exams, scoring or score reports, or who wish to verify any data held in Pearson VUE files, should direct written inquiries to Pearson VUE at the address provided on the inside front cover of this handbook. Candidates may also email their questions directly to Pearson VUE Customer Service at pearsonvuecustomerservice@pearson.com.

In all correspondence, candidates should provide their name and address information. If questions or comments concern an examination already taken, candidates should also include:
- the name of the examination
- the date the examination was taken
- the location of the test center
Preparing for the Exam

PRETEST QUESTIONS

Many of the examinations will contain “pretest” questions. Pretest questions are questions on which statistical information is being collected for use in constructing future examinations. Responses to pretest questions do not affect a candidate’s score. Pretest questions are mixed in with the scored questions and are not identified. The number of pretest questions are listed in the content outline heading of each examination for which they are available. If a number is not present then there are no pretest questions for that particular examination.

HELPFUL HINTS

Testing in a physical Pearson VUE testing location

• Double check physical address to ensure you can arrive 30 minutes prior to your exam time.
• Ensure you have the proper identification for exam entrance.

OnVUE testing

• If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials and watch the short video at https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx before you begin your online exam.
• Please familiarize yourself with the disciplines expected of a candidate testing online. This would include remaining in screen view of the proctor during the entire session, workspace preparation, cell phones being placed out of reach and general candidate behaviors.
• There are no unscheduled breaks in the exam therefore be prepared to commit your full time and attention during the entire exam to avoid the exam being revoked.

Salesperson/Broker Exam Content

The content of the national section of the examination is based upon information obtained from a job analysis performed by Pearson VUE. Responses from real estate professionals were analyzed to determine the nature and scope of tasks they perform, and the knowledge and skills needed to perform them. This information is the basis upon which examination questions are written and ensures that the examination reflects the actual practice of real estate. Questions on the national section are also reviewed and approved by nationally recognized real estate professionals.

The state law section of the examination has been developed to reflect the laws, regulations, and practice of real estate in West Virginia, and has been reviewed and approved by real estate professionals in West Virginia.
Math Calculations

The information below is NOT available at the test center and should be memorized. Candidates may use the following information in making mathematical calculations on the general section of the real estate examinations unless otherwise stated in the text of the question:

- 43,560 square feet/acre
- 5,280 feet/mile
- Round off calculations (where applicable)

The information below, if needed, will be contained within the test itself:

If a question requires the calculation of prorated amounts, the question will specify: a) whether the calculation should be made on the basis of 360 or 365 days a year; and b) whether the day of closing belongs to the buyer or seller.
REAL ESTATE
National Content Outlines

Content Outline for National Salespersons and Brokers Examinations

WEST VIRGINIA
Real Estate State Content Outlines

Content Outline for West Virginia Real Estate Broker Licensing Examinations

Content Outline for West Virginia Real Estate Sales Licensing Examinations
The national portion of the real estate exam is made up of eighty (80) scored items, which are distributed as noted in the following content outline. The national examination also contains five (5) pretest items that are not counted toward the score. These items are used to gather statistics on performance and to help assess appropriateness for use on future examinations. Because pretest items look exactly like items that are scored, candidates should answer all the items on the examination.

I. REAL PROPERTY CHARACTERISTICS, LEGAL DESCRIPTIONS, AND PROPERTY USE (SALES 9; BROKER 9)
   A. Real property vs. personal property
      1. Fixtures, trade fixtures, emblements
      2. Attachment, severance, and bill of sale
   B. Characteristics of real property
      1. Economic characteristics
      2. Physical characteristics
   C. Legal descriptions
      1. Methods used to describe real property
      2. Survey
   D. Public and private land use controls – encumbrances
      1. Public controls – governmental powers
         a. Police power, eminent domain, taxation, escheat
         b. Zoning ordinances
      2. Private controls, restrictions, and encroachments
         a. Covenants, conditions, and restrictions (CC&Rs), HOAs
         b. Easements
         c. Licenses and encroachments

II. FORMS OF OWNERSHIP, TRANSFER, AND RECORDING OF TITLE (SALES 8; BROKER 8)
   A. Ownership, estates, rights, and interests
      1. Forms of ownership
      2. Freehold estate
         a. Fee simple absolute
         b. Fee simple defeasible, determinable, and condition subsequent
         c. Life estate
         d. Bundle of rights
      3. Leasehold estates and types of leases
         a. Estate for years and from period to period (periodic estate)
         b. Estate at will and estate at sufferance
         c. Gross, net, and percentage leases
      4. Liens and lien priority
      5. Surface and sub-surface rights
   B. Deed, title, transfer of title, and recording of title
      1. Elements of a valid deed
      2. Types of deeds
      3. Title transfer
         a. Voluntary alienation
         b. Involuntary alienation
      4. Recording the title
         a. Constructive and actual notice
         b. Title abstract and chain of title
         c. Marketable title and cloud on title
         d. Attorney title opinion, quiet title lawsuit, and title insurance

III. PROPERTY VALUE AND APPRAISAL (SALES 11; BROKER 10)
   A. Concept of value
      1. Market value vs. market price
      2. Characteristics of value
      3. Principles of value
   B. Appraisal process
      1. Purpose and steps to an appraisal
      2. Federal oversight of the appraisal process
   C. Methods of estimating value and Broker Price Opinions (BPO)
      1. Sales comparison approach (market data)
      2. Cost approach
         a. Improvements and depreciation
         b. Physical deterioration, functional, and economic obsolescence
         c. Reproduction or replacement costs
      3. Income approach
      4. Gross rent and gross income multipliers
      5. Comparative Market Analysis (CMA)
      6. Broker Price Opinion (BPO)
      7. Assessed value and tax implications

IV. REAL ESTATE CONTRACTS AND AGENCY (SALES 16; BROKER 17)
   A. Types of contracts
      1. Express vs. implied
      2. Unilateral vs. bilateral
   B. Required elements of a valid contract
   C. Contract performance
      1. Executed vs. executory
2. Valid vs. void
3. Voidable vs. unenforceable
4. Breach of contract, rescission, and termination
5. Liquidated, punitive, or compensatory damages
6. Statute of Frauds
7. Time is of the essence

D. Sales contract
   1. Offer and counteroffer
   2. Earnest money and liquidated damages
   3. Equitable title
   4. Contingencies
   5. Disputes and breach of contract
   6. Option contract and installment sales contract

E. Types of agency and licensee-client relationships
F. Creation and termination of agency
G. Licensee obligations to parties of a transaction

V. REAL ESTATE PRACTICE (SALES 14; BROKER 13)
A. Responsibilities of broker
   1. Practicing within scope of expertise
   2. Unauthorized practice of law
B. Brokerage agreements between the broker and principal (seller, buyer, landlord, or tenant)
   1. Seller representation – Types of listing agreements
      a. Exclusive right-to-sell and exclusive agency listing
      b. Non-exclusive or open listing
      c. Net listing (conflict of interest)
      d. Multiple listing service (MLS)
   2. Buyer representation
   3. Property management agreement
      a. Accounting for funds
      b. Property maintenance
      c. Leasing property
      d. Collecting rents and security deposits
   4. Termination of agreements
   5. Services, fees, and compensation
C. Fair Housing
   1. Equal opportunity in housing
   2. Protected classes
   3. Fair housing laws
   4. Illegal practices, enforcement, and penalties
   5. Prohibited advertising
   6. Housing and Urban Development (HUD)
   7. Americans with Disabilities Act (ADA)
D. Risk management
   1. Supervision
   2. Compliance with federal regulations; including Privacy and Do Not Contact
   3. Vicarious liability

4. Antitrust laws
5. Fraud and misrepresentation
6. Types of insurance
   a. Errors and Omissions
   b. General Liability

VI. PROPERTY DISCLOSURES AND ENVIRONMENTAL ISSUES (SALES 8; BROKER 8)
A. Property conditions and environmental issues
   1. Hazardous substances
      a. Lead-based paint
      b. Asbestos, radon, and mold
      c. Groundwater contamination and underground storage tanks
      d. Waste disposal sites and brownfields
      e. Flood plains, flood zones, and flood insurance
   2. Clean Air and Water Acts
   3. Environmental Protection Agency (EPA)
      a. Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA)
      b. Superfund Amendment and Reauthorization Act (SARA)
      c. Environmental site assessments (including Phase I and II studies) and impact statements
      d. Wetlands protection
B. Disclosure obligations and liability

VII. FINANCING AND SETTLEMENT (SALES 7; BROKER 7)
A. Financing concepts and components
   1. Methods of financing
      a. Mortgage financing – conventional and non-conventional loans
      b. Seller financing – land contract/contract for deed
   2. Lien theory vs. title theory and deed of trust
   3. Sources of financing (primary and secondary mortgage markets, and seller financing)
   4. Types of loans and loan programs
   5. Mortgage clauses
B. Lender Requirements
   1. FHA requirements
   2. VA requirements
   3. Buyer qualification and Loan to Value (LTV)
   4. Hazard and flood insurance
   5. Private mortgage insurance (PMI) and mortgage insurance premium (MIP)
C. Federal Financing Regulations and Regulatory Bodies
   1. Truth-in-Lending and Regulation Z
   2. TILA-RESPA Integrated Disclosures (TRID)
      a. Consumer Financial Protection Bureau (CFPB)
      b. Loan Estimate (LE)
      c. Closing Disclosure (CD)
3. Real Estate Settlement Procedures Act (RESPA)
   a. Referrals
   b. Rebates
4. Equal Credit Opportunity Act (ECOA)
5. Mortgage fraud and predatory lending

D. Settlement and closing the transaction

VIII. REAL ESTATE MATH CALCULATIONS
(SALES 7; BROKER 8)

A. Property area calculations
   1. Square footage
   2. Acreage total

B. Property valuation
   1. Comparative Market Analysis (CMA)
   2. Net Operating Income (NOI)
   3. Capitalization rate
   4. Gross rent multiplier - Broker Only
   5. Gross income multiplier - Broker Only
   6. Equity in property
   7. Establishing a listing price
   8. Assessed value and property taxes

C. Commission/compensation

D. Loan financing costs
   1. Interest
   2. Loan to Value (LTV)
   3. Fees
   4. Amortization, discount points, and prepayment penalties

E. Settlement and closing costs
   1. Purchase price and down payment
   2. Monthly mortgage calculations - principal, interest, taxes, and insurance (PITI)
   3. Net to the seller
   4. Cost to the buyer
   5. Prorated items
   6. Debits and credits
   7. Transfer tax and recording fee

F. Investment
   1. Return on investment
   2. Appreciation
   3. Depreciation
   4. Tax implications on investment

G. Property management calculations
   1. Property management and budget calculations
   2. Tenancy and rental calculations

---

Real Estate National Resources

- Property Management, Robert C. Kyle, 10th Edition, Dearborn
- Real Estate Fundamentals, Wade E. Gaddy, 10th Edition, Dearborn
- Real Estate Law, Elliot Klayman, 10th Edition, Dearborn
- The Language of Real Estate, John W. Reilly, 8th Edition, Dearborn

Pearson VUE does not endorse any particular course provider or study materials.
The state-specific examinations are comprised of sixty (60) scored items for broker candidates. The examinations also contain five to ten (5-10) pretest items. The pretest items are not identified and will not affect a candidate's score in any way. The following examination content outline is applicable to real estate brokers.

I. ACTIVITIES REQUIRING LICENSE; EXEMPTIONS FROM LICENSURE (3 ITEMS)
II. SCOPE OF PRACTICE, CLOSING STATEMENT, AND FEES (6 ITEMS)
III. ADVERTISING RULES (5 ITEMS)
IV. TRUST FUNDS (7 ITEMS)
V. REFUSAL, SUSPENSION OR REVOCATION OF A LICENSE (7 ITEMS)
VI. PENALTIES FOR VIOLATIONS (6 ITEMS)

VII. COMPLAINTS, INVESTIGATION, HEARINGS, COST OF PROCEEDINGS (5 ITEMS)
VIII. WV FAIR HOUSING (4 ITEMS)
IX. AGENCY RELATIONSHIPS (5 ITEMS)
X. PLACE OF BUSINESS (2 ITEMS)
XI. BROKERAGE OPERATIONS AND MANAGEMENT (6 ITEMS)
XII. HUMAN RESOURCES MANAGEMENT AND INTERPERSONAL SKILLS (4 ITEMS)
West Virginia Real Estate Sales Licensing Examination Content Outlines

Effective January 1, 2023

The state-specific examinations are comprised of fifty (50) scored items for sales candidates. The examinations also contain five to ten (5-10) pretest items. The pretest items are not identified and will not affect a candidate's score in any way. The following examination content outline is applicable to real estate sales candidates.

I. ACTIVITIES REQUIRING LICENSE; EXEMPTIONS FROM LICENSURE (5 ITEMS)
II. SCOPE OF PRACTICE, CLOSING STATEMENT, AND FEES (4 ITEMS)
III. ADVERTISING RULES (5 ITEMS)
IV. TRUST FUNDS (3 ITEMS)
V. REFUSAL, SUSPENSION OR REVOCATION OF A LICENSE (5 ITEMS)
VI. PENALTIES FOR VIOLATIONS (5 ITEMS)
VII. COMPLAINTS, INVESTIGATION, HEARINGS, COST OF PROCEEDINGS (3 ITEMS)
VIII. WV FAIR HOUSING (4 ITEMS)
IX. AGENCY RELATIONSHIPS (4 ITEMS)
X. PURPOSE OF LICENSE LAW AND REGULATIONS AND ROLE OF THE COMMISSION (1 ITEMS)
XI. DUTIES OF LICENSEES. DURATION OF EXISTING LICENSES; TRANSFERS (8 ITEMS)
XII. RENEWAL OF LICENSE (2 ITEMS)
XIII. CONTINUING PROFESSIONAL EDUCATION (1 ITEMS)
## TEST CENTER LOCATIONS

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>CITY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pearson Professional Centers</strong>-Charleston, WV</td>
<td>Charleston, WV</td>
</tr>
<tr>
<td><strong>Pearson Professional Centers</strong>-Morgantown, WV</td>
<td>Morgantown, WV</td>
</tr>
<tr>
<td>New River Community and Technical College</td>
<td>Beaver, WV</td>
</tr>
<tr>
<td>WWU Beckley</td>
<td>Beckley, WV</td>
</tr>
<tr>
<td>Citynet LLC</td>
<td>Bridgeport, WV</td>
</tr>
<tr>
<td>Metro Community FCU</td>
<td>Huntington, WV</td>
</tr>
<tr>
<td>Mountwest Community and Technical College</td>
<td>Huntington, WV</td>
</tr>
<tr>
<td>nCompass Networks</td>
<td>Huntington, WV</td>
</tr>
<tr>
<td>Athena Training</td>
<td>Hurricane, WV</td>
</tr>
<tr>
<td>Blue Ridge Community and Technical College</td>
<td>Martinsburg, WV</td>
</tr>
<tr>
<td>Marshall County Schools</td>
<td>Moundsville, WV</td>
</tr>
<tr>
<td>WWU Parkersburg Riverhawk Resource Tutoring Center</td>
<td>Parkersburg, WV</td>
</tr>
<tr>
<td>Karen Preservati Center</td>
<td>Princeton, WV</td>
</tr>
<tr>
<td>BridgeValley Community and Technical College</td>
<td>South Charleston, WV</td>
</tr>
<tr>
<td>West Virginia Northern Community College</td>
<td>Wheeling, WV</td>
</tr>
</tbody>
</table>

Locations are subject to change.

There is also a national network of test centers available to take the West Virginia Real Estate exams, including 300 sites throughout the U.S. and 130 military on-base testing locations in the U.S. and abroad. Ask about a location when you schedule your exam.

### Pearson VUE Holiday Schedule

No exams on the following holidays or holiday weekends:

- New Year’s Day
- Memorial Day
- Labor Day
- Christmas Day
- Martin Luther King, Jr. Day
- Independence Day
- Thanksgiving