

Florida Department of Business and Professional Regulation, Division of Real Estate

REAL ESTATE AND APPRAISER FACT SHEET

BEFORE MAKING A RESERVATION

Candidates are encouraged to read the candidate information booklet, found at www.myflorida.com/dbpr, before making an examination reservation.

Candidates **must** apply to the Florida Division of Real Estate (DRE) for authorization before they may make an examination reservation. Once the candidate's application has been approved by the DRE, Pearson VUE will send the candidate an official authorization letter. The candidate is then eligible to make an examination reservation.

MAKING AN EXAM RESERVATION

Candidates may call Pearson VUE Customer Care at **(888) 204-6289** to make an examination reservation. Customer Care is available Monday through Friday, 8am to 11pm, Saturday 8am to 5pm, and Sunday from 10am to 4pm (*Eastern Standard Time*). Phone reservations can be made up to and including the day you wish to sit for the exam based on availability.

Online reservations can be made at www.pearsonvue.com. **No walk-in testing is permitted.**

CHANGE/CANCEL POLICY

Candidates who wish to cancel or change an examination reservation may do so without penalty up to two (2) calendar days before the examination. **Candidates who are absent from or late for an examination, or who change or cancel their reservations without proper notice, will owe Pearson VUE the full examination fee.** Absences may be excused due to illness, death in the family, etc.

EXAM CODES AND FEES

EXAM NAME	FEE	TIME ALLOTTED
Real Estate Salesperson	\$36.75	3½ hours
Real Estate Broker	\$36.75	3½ hours
Real Estate Law	\$15.75	1½ hours
Real Estate Instructor	\$36.75	3½ hours
General Appraiser Instructors	\$42.00	4 hours
Certified General Appraiser – National Exam	\$63.00	6 hours
Certified Residential Appraiser – National Exam	\$42.00	4 hours
Residential Appraiser Instructor	\$21.00	2 hours
FL Supplemental Appraisers Laws & Regulations	\$15.75	1½ hours

Candidates must pay the examination fee at the time of reservation by credit card or electronic check. Candidates who cannot use these payment options should contact Pearson VUE to arrange to pre-pay the examination fee. **Payment will not be accepted at the test center.** Examination fees are non-refundable and non-transferable.

TEST CENTER LOCATIONS

LOCATION	
Orlando	St. Petersburg
Boynton Beach	Coral Gables
Oakland Park	Ormand Beach
Fort Myers I	Lake Mary
Gainesville	Melbourne
Jacksonville	Sarasota
Miami	Lakeland
Pensacola	Fort Myers II
Tallahassee	Doral
Tampa	Ft. Lauderdale II
Hollywood	

WHAT TO BRING

- Two (2) forms of signature identification, one of which bears your picture, address that must match the name as provided to the Department of Business and Professional Regulation on the application for licensure, signature and is government issued: driver's license, state identification card, passport or military identification card. **YOU MUST BE PREPARED TO SHOW PROPER I.D. TO GAIN ADMISSION TO THE TEST SITE.** Student, employment I.D. cards and photo-bearing credit cards are not acceptable as a picture-bearing identification.
- Certification of Pre-licensing Education Completion (Sales and broker candidates only). If original was mailed to the DRE with the authorization application, a photocopy should be brought to the test center.
- Official authorization notice (not mandatory)

SCORE REPORTING

Candidates will receive an official, photo-bearing score report immediately upon completion of the examination.

RETAKE AN EXAM

Candidates who fail an examination must wait 24 hours to schedule an examination. Reservations may not be made at the test center.

CONTACT INFORMATION

Candidates may contact Pearson VUE by:

- Visiting the Pearson VUE Website (www.pearsonvue.com)
- Calling Customer Care at (888) 204-6289