South Carolina Insurance Supplement

Examination Content Outlines

Effective: May 1, 2023

LIFE	- GENERAL KNOWLEDGI	
	CONTENT OUTLINE	

Product Knowledge, Terms, and Concepts

(50 scored plus 5 pretest questions)

I.	TYPES OF	POLICIES1	5

A. Traditional whole life products

- 1. Ordinary whole life
- 2. Limited-pay and single-premium life

B. Interest/market sensitive/adjustable life products

- 1. Universal life
- 2. Variable whole life
- 3. Variable universal life
- 4. Interest-sensitive whole life
- 5. Indexed life

C. Term life

- 1. Types
 - a. Level
 - b. Decreasing
 - c. Return of premium
 - d. Annually renewable
- 2. Special features
 - a. Renewable
 - b. Convertible

D. Annuities

- 1. Single, level, and flexible premium
- 2. Immediate and deferred
- 3. Fixed and variable
- 4. Indexed
- 5. Accumulation and Annuity Periods
- 6. Payout options

E. Combination plans and variations

- 1. Joint life (first to die)
- 2. Survivorship life (second to die)

A. Policy riders

- 1. Waiver of premium and waiver of monthly deduction
- 2. Guaranteed insurability
- 3. Payor benefit
- 4. Accidental death and/or accidental death and dismemberment
- 5. Term riders
- 6. Other insureds
- 7. Long term care
- 8. Return of premium
- 9. Disability
- 10. Cost of Living

B. Policy provisions and options

- Entire contract
- 2. Insuring clause
- 3. Free look
- 4. Consideration
- 5. Owner's rights
- 6. Beneficiary designations
 - a. Primary and contingent
 - b. Revocable and irrevocable

- c. Common disaster
- d Minor beneficiaries
- e. Designation by class
- 7. Premium Payment
 - a. Modes
 - b. Grace period
 - c. Automatic premium Ioan
 - d. Level or flexible
- 8. Reinstatement
- 9. Policy loans, withdrawals, partial surrenders
- 10. Nonforfeiture options
- Dividends and dividend options (e.g., participating, non-participating)
- 12. Incontestability
- 13. Assignments
- 14. Suicide
- 15. Misstatement of age and gender
- 16. Settlement options
- 17. Accelerated death benefits

C. Policy exclusions

- 1. War
- 2. Aviation
- 3. Dangerous occupation

III. COMPLETING THE APPLICATION, UNDERWRITING, AND DELIVERING THE POLICY.......12

A. Completing the application

- 1. Required signatures
- 2. Changes in the application
- 3. Consequences of incomplete applications
- 4. Warranties and representations
- 5. Collecting the initial premium and issuing the receipt
- 6. Replacement
- Disclosures at point of sale (i.e., HIPAA, HIV consent)
- 8. USA PATRIOT Act/anti-money laundering
- 9. Gramm-Leach-Bliley Act (GLBA) Privacy

B. Underwriting

- 1. Insurable interest
- 2. Medical information and consumer reports
- 3. Fair Credit Reporting Act
- 4. Risk classification
- 5. Stranger/Investor-owned life insurance (STOLI, IOLI)

C. Delivering the policy

- 1. When coverage begins
- 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client

D. Contract Law

- 1. Elements of a contract
 - a. Consideration
 - b. Offer and Acceptance
 - c. Competent Parties
 - d. Legal purpose
- 2. Unique aspects of the insurance contract

- a. Conditional
- b. Unilateral
- c. Adhesion
- d. Aleatory

IV. RETIREMENT AND OTHER INSURANCE CONCEPTS..8

- A. Third-party ownership
- **B.** Life Settlements
- C. Group life insurance
 - 1. Conversion privilege
 - 2. Contributory vs. noncontributory
- D. Retirement plans
 - 1. Qualified plans
 - 2. Nonqualified plans

E. Life insurance needs analysis/suitability

- 1. Personal insurance needs
- 2. Business insurance needs
 - a. Key person
 - b. Buy sell
- F. Social Security benefits

G. Tax treatment of insurance premiums, proceeds, dividends

- 1. Individual life
- 2. Group life
- 3. Modified Endowment Contracts (MECs)

LIFE – SOUTH CAROLINA SPECIFIC CONTENT OUTLINE

(25 scored plus 5 pretest questions)

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......18

A. Insurance Department and Director

- Powers and duties
 - Ref: 38-3-60, 110
- 2. Examination of books and records *Ref: 38-13-10-30; 38-43-250*
- 3. Investigations/Notice of hearing *Ref: 38-3-170; 38-57-200*
- 4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders *Ref*: *38-59-30*, *270*

B. General insurance definitions

- 1. Domestic, foreign and alien insurers *Ref:* 38-1-20
- Admitted/Nonadmitted insurer
- Ref: 38-1-20; 38-5-80

3. Sell, solicit, negotiate

Ref: 38-1-20; 38-43-10

C. Licensing

1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; Reg 69-50

8. Change of Address/name change *Ref: 38-43-107; 38-43-10(C)*

9. Reinstatement/license expiration *Ref: 38-43-110(B)*

D. Unfair and prohibited trade practices

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50; 38-57-120

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-40, 50

6. Boycott, coercion, and intimidation *Ref: 38-57-100, 110*

7. Unfair claims settlement practices

Ref: 38-59-10, 20

8. Fraud

Ref: 38-43-245

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150

E. Reporting and Disposition of Premiums

- 1. Fiduciary capacity; misappropriation of funds *Ref: 38-43-130, 240, 420*
- Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Life and Accident and Health Insurance Guaranty Association

Ref: 38-29-20, 30, 40, 50, 80, 130. 200

G. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1–16

II. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO LIFE INSURANCE7

A. Replacement/Conversion of Life insurance Ref: Reg 69-12.1, 38-65-210(8-10)

B. Life insurance advertisements and solicitation

Ref: 38-63-220(b); Reg 69-30(D), (E), Appendix A & B; Reg 69-40 Sec 1–8

C. Group/Individual Life policy provisions and riders

Effective: May 1, 2023

Ref: 38-63-40, 220; 38-65-90, 210

ACCIDENT AND HEALTH GENERAL KNOWLDEGE CONTENT OUTLINE

Product Knowledge, Terms, and Conce	epts
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	Product Knowledge, Terms, and Concepts		Consideration clause Probationary period
	(50 scored plus 5 pretest questions)		Flobationally period Elimination period
	TVDEC OF POLICIES 40		Waiver of premium
I.	TYPES OF POLICIES16		7. Exclusions and limitations
	A. Disability income		Preexisting conditions
	Individual disability income policy		9. Coinsurance
	Business overhead expense policy		10. Deductibles
	Business disability buyout policy		11. Eligible expenses
	Group disability income policy		
	5. Key employee policy		12. Copayments
	B. Accidental death and dismemberment		13. Pre-authorizations and prior approval requirements
	C. Medical expense insurance		14. Usual, reasonable, and customary (URC) charges
	Basic hospital, medical, and surgical policies		15. Lifetime, annual or per cause maximum benefit limits
	Major medical policies		C. Riders
	Health Maintenance Organizations (HMOs)		Impairment/exclusions
	Preferred Provider Organizations (PPOs)		Guaranteed insurability
	Point of Service (POS) plans		3. Future increase option
	Flexible Spending Accounts (FSAs)		D. Rights of renewability
	High Deductible Health Plans (HDHPs) and related		1. Noncancelable
	Health Savings Accounts (HSAs)		2. Cancelable
	8. Health Reimbursement Accounts (HRAs)		Guaranteed renewable
	D. Medicare supplement policies	III.	SOCIAL INSURANCE 6
	E. Group insurance		A. Medicare (Parts A, B, C, D)
	 Differences between individual and group contracts 		B. Medicaid
	2. General characteristics		C. Social Security benefits
	3. COBRA		
	F. Individual/Group Long Term Care (LTC)	IV.	OTHER INSURANCE CONCEPTS 5
	1. Eligibility		A. Total, partial, recurrent and residual disability
	2. Levels of care		B. Owner's rights
	G. Other policies		C. Dependent children benefits
	1. Dental		D. Primary and contingent beneficiaries
	2. Vision		E. Modes of premium payments
	3. Cancer		F. Nonduplication and coordination of benefits (e.g.,
	Critical illness or specified disease		primary vs. excess)
	5. Worksite (employer-sponsored)		G. Occupational vs. nonoccupational
	6. Hospital indemnity		H. Tax treatment of premiums and proceeds of
	7. Short-term medical		insurance contracts (e.g., disability income and
	8. Accident		medical expenses, etc.)
			I. Managed care
II.	POLICY PROVISIONS, CLAUSES, AND RIDERS15		J. Workers Compensation
	A. Mandatory and optional provisions		K. Subrogation
	Entire contract		L. Cost containment
	Time limit on certain defenses (incontestable)	.,	FIELD LINDEDWINITING DECOEDURES
	3. Grace period	V.	FIELD UNDERWRITING PROCEDURES 8
	4. Reinstatement		A. Completing the application
	5. Notice of claim		B. Explaining sources of insurability and HIPAA privacy
	6. Claim forms		(e.g., MIB Report, Fair Credit Reporting Act, etc.)
	7. Proof of loss		C. Initial premium payment and receipt and
	8. Time of payment of claims		consequences of the receipt (e.g., medical
	9. Payment of claims		examination, etc.)
	10. Physical examination and autopsy		D. Submitting application (and initial premium if
	11. Legal actions		collected) to company for underwriting
	12. Change of beneficiary		E. Policy delivery
	13. Misstatement of age or gender		F. Explaining policy and its provisions, riders,
	14. Change of occupation		exclusions, and ratings to clients
	15. Illegal occupation		G. Replacement
	16. Relation of earnings to insurance		H. Contract law
			Elements of a contract

B. Other provisions and clauses

1. Insuring clause 2. Free look

2. Insurable interest

- 3. Warranties and representations
- 4. Unique aspects of the insurance contract
 - a. Conditional
 - b. Unilateral
 - c. Adhesion
 - d. Aleatory

ACCIDENT AND HEALTH – SOUTH CAROLINA SPECIFIC CONTENT OUTLINE

(25 scored plus 5 pretest questions)

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......18

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4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders

Ref: 38-59-20, 270

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1. Domestic, foreign and alien insurers

Ref: 38-1-20

2. Admitted/Nonadmitted insurer

Ref: 38-1-20; 38-5-80

3. Sell, solicit, negotiate

Ref: 38-1-20, 38-43-10

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1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

3. License probation, revocation, suspension, or denial

of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; Reg. 69-50

8. Change of Address/name change

Ref: 38-43-10(C), 107

9. Reinstatement/license expiration

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

1. Rebating

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2. Defamation

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3. Unfair Discrimination

Ref: 38-55-50; 38-57-120

4. Misrepresentation

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5. False advertising

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8. Fraud

Ref: 38-43-245

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150,

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds

Ref: 38-43-130, 240, 420

Commissions and compensation/charges for extra
 continue

Ref: 38-43-200

3. Reporting of Actions

Ref: 38-43-247

F. Life and Accident Health Insurance Guaranty

Association

Ref: 38-29-20, 30, 40, 50, 80, 130, 200

G. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

II. SOUTH CAROLINA LAWS AND REGULATIONS

PERTINENT TO ACCIDENT & HEALTH INSURANCE......7

Effective: May 1, 2023

A. Individual and Group Accident and Health Insurance

Ref: 38-71 et al

B. Medicare Supplement

Ref: Reg 69-46 Sec 1-8, 11-13, 17-24

C. Long Term Care

Ref: Reg 69-44 Sec 1, 3-9 and 12-14

LIFE, ACCIDENT, AND HEALTH GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms, and Concepts

(100 scored plus 5 pretest questions)

I.	LIFE: TYPES OF POLICIES	. 1	Ę
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A. Traditional whole life products

- 1. Ordinary whole life
- 2. Limited-pay and single-premium life

B. Interest-sensitive/adjustable life products

- 1. Universal life
- 2. Variable whole life
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- 1. Types
 - a. Level
 - b. Decreasing
 - c. Return of premium
 - d. Annually renewable
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 - a. Renewable
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D. Annuities

- 1. Single, level, and flexible premium
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- 6. Payout options

E. Combination plans and variations

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- 1. Waiver of premium and waiver of monthly deduction
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B. Policy provisions and options

- 1. Entire contract
- 2. Insuring clause
- 3. Free look
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C. Policy exclusions

- 1. War
- 2. Aviation
- 3. Dangerous Occupation

III. LIFE: COMPLETING THE APPLICATION, UNDERWRITING, AND DELIVERING THE POLICY.... 12

A. Completing the application

- 1. Required signatures
- 2. Changes in the application
- 3. Consequences of incomplete applications
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- 5. Collecting the initial premium and issuing the receipt
- 6. Replacement
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- 1. Insurable interest
- 2. Medical information and consumer reports
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- 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client

D. Contract Law

- 1. Elements of a contract
 - a. Consideration
 - b. Offer and Acceptance
 - c. Competent Parties
 - d. Legal purpose
- 2. Unique aspects of the insurance contract

Effective: May 1, 2023

- a. Conditional
- b. Unilateral
- c. Adhesion
- d. Aleatory

IV. LIFE: RETIREMENT AND OTHER INSURANCE CONCEPTS8

- A. Third-party ownership
- B. Life Settlements

C. Group life insurance	7. Proof of loss
Conversion privilege	8. Time of payment of claims
Contributory vs. noncontributory	Payment of claims
D. Retirement plans	Physical examination and autopsy
Qualified plans	11. Legal actions
2. Nonqualified plans	12. Change of beneficiary
E. Life insurance needs analysis/suitability	 Misstatement of age or gender
Personal insurance needs	14. Change of occupation
2. Business insurance needs	15. Illegal occupation
a. Key person	Relation of earnings to insurance
b. Buy sell	B. Other provisions and clauses
F. Social Security benefits	Insuring clause
G. Tax treatment of insurance premiums, proceeds,	2. Free look
dividends	Consideration clause
Individual life	 Probationary period
2. Group life	Elimination period
Modified Endowment Contracts (MECs)	Waiver of premium
ACCIDENT & SICKNESS: TYPES OF POLICIES 16	Exclusions and limitations
A. Disability income	8. Preexisting conditions
Individual disability income policy	9. Coinsurance
Business overhead expense policy	10. Deductibles
Business disability buyout policy	11. Eligible expenses
Group disability income policy	12. Copayments
Key employee policy	Pre-authorizations and prior approval requirements
B. Accidental death and dismemberment	14. Usual, reasonable, and customary (URC) charges
C. Medical expense insurance	15. Lifetime, annual or per cause maximum benefit limits
Basic hospital, medical, and surgical policies	C. Riders
Major medical policies	1. Impairment/exclusions
Health Maintenance Organizations (HMOs)	Guaranteed insurability
Preferred Provider Organizations (PPOs)	Future increase option
5. Point of Service (POS) plans	D. Rights of renewability
Flexible Spending Accounts (FSAs)	Noncancelable
7. High Deductible Health Plans (HDHPs) and related	2. Cancelable
Health Savings Accounts (HSAs)	Guaranteed renewable
Health Reimbursement Accounts (HRAs)	VII. SOCIAL INSURANCE 6
D. Medicare supplement policies	A. Medicare (Parts A, B, C, D)
E. Group insurance	B. Medicaid
Differences between individual and group contracts	C. Social Security benefits
General characteristics	•
3. COBRA	VIII. ACCIDENT AND SICKNESS: OTHER INSURANCE
F. Individual/Group Long Term Care (LTC)	CONCEPTS5
1. Eligibility	A. Total, partial, recurrent and residual disability
2. Levels of care	B. Owner's rights
G. Other policies	C. Dependent children benefits
1. Dental	D. Primary and contingent beneficiaries
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4. Critical illness or specified disease	primary vs. excess)
5. Worksite (employer-sponsored)	G. Occupational vs. nonoccupational
6. Hospital indemnity	H. Tax treatment of premiums and proceeds of
7. Short-term medical	insurance contracts (e.g., disability income and
8. Accident	medical expenses, etc.)
• • • • • • • • • • • • • • • • • • • •	I. Managed care
ACCIDENT AND SICKNESS: POLICY PROVISIONS,	J. Workers Compensation
CLAUSES, AND RIDERS	K. Subrogation
A. Mandatory and optional provisions	L. Cost containment
1. Entire contract	
Time limit on certain defenses (incontestable)	
Grace period	

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VI.

4. Reinstatement5. Notice of claim6. Claim forms

- A. Completing the application
- Explaining sources of insurability and HIPAA privacy information (e.g., MIB Report, Fair Credit Reporting Act, etc.)
- Initial premium payment and receipt and consequences of the receipt (e.g., medical examination, etc.)
- D. Submitting application (and initial premium if collected) to company for underwriting
- E. Policy delivery
- F. Explaining policy and its provisions, riders, exclusions, and ratings to clients
- G. Replacement
- H. Contract law
 - 1. Elements of a contract
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(30 scored plus 5 pretest questions)

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3. License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref: 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; 69-50

8. Change of Address/name change

Ref: 38-43-107

 $9. \ \ Reinstatement/license\ expiration$

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

Ref: 38-43-130

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

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3. Unfair Discrimination *Ref: 38-55-50; 38-57-120*

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-50

6. Boycott, coercion, and intimidation

Ref: 38-57-100

7. Unfair claims settlement practices

Ref: 38-59-20

8. Fraud

Ref: 38-43-245

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Ref: 38-57-130, 150,

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds *Ref: 38-43-130, 240, 420*

Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref: 38-43-247

F. Life and Accident and Health Insurance Guaranty Association

Ref: 38-29-20, 30, 40, 50, 80, 130. 200

G. Consumer information privacy regulation Ref: Reg 69-58 Sec 1-16

A. Replacement/Conversion of Life insurance

Ref: 38-63-220(b); Reg 69-12.1, 38-65-210(8-10)

B. Life insurance advertisements and solicitation Ref: Reg 69-30(D), (E), Appendix; Reg 69-40 Sec 5-8

C. Group/Individual Life policy provisions and riders *Ref*: 38-63-220, 38-63-40, 38-65-90

III. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ACCIDENT & HEALTH INSURANCE...6

A. Individual and group Accident and Health Insurance

Ref: 38-71 et al

B. Medicare Supplement

Ref: Reg 69-46 Sec 4, 8, 11, 17, 18, 19, 20 22, 23

C. Long Term Care

Ref: Reg 69-44 Sec 6 through 9 and 12 through 14

PROPERTY – GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms, and Concepts

(50 scored plus 5 pretest questions)

I.	TYPES OF POLICIES	22	2
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A. Homeowners

- 1. HO-2
- 2. HO-3
- 3. HO-4
- 4. HO-5
- 5. HO-6
- 6. HO-8

B. Dwelling policies

- 1. DP-1
- 2. DP-2
- 3. DP-3

C. Commercial lines

- 1. Commercial Package Policy (CPP)
- 2. Commercial property
 - a. Commercial building and personal property form
 - b. Causes of loss forms
 - c. Business income
 - d. Extra expense
 - e. Equipment breakdown
- 3. Businessowners Policy (BOP)
- 4. Builders Risk
- 5. Cyber First-Party Coverage

D. Inland marine

- 1. Personal Articles floaters
- 2. Commercial Property floaters

E. National Flood Insurance Program

F. Others

- 1. Earthquake
- 2. Mobile Homes
- 3. Watercraft
- 4. Farm Owners
- 5. Windstorm

II. INSURANCE TERMS AND RELATED CONCEPTS..... 15

A. Insurance

- 1. Law of Large Numbers
- B. Insurable interest
- C. Risk
 - 1. Pure vs. Speculative Risk

D. Hazard

- 1. Moral
- 2. Morale
- 3. Physical
- E. Peril
- F. Loss
 - 1. Direct
- Indirect
- G. Loss valuation
 - 1. Actual cash value
 - 2. Replacement cost
 - 3. Market value
 - 4. State/agreed value
 - 5. Salvage value
- H. Proximate cause
- I. Deductible
- J. Indemnity

- K. Limits of liability
- L. Coinsurance/Insurance to value
- M Occurrence
- N. Cancellation
- O. Nonrenewal
- P. Vacancy and unoccupancy
- Q. Liability
 - 1. Absolute
 - 2. Strict
 - 3. Vicarious
- R. Negligence S. Binder
- T. Endorsements
- U. Blanket vs. Specific

III. POLICY PROVISIONS AND CONTRACT LAW............. 13

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions
- E. Definition of the insured
- F. Duties of the insured
- G. Obligations of the insurance company
- H. Mortgagee rights
- I. Proof of loss
- J. Notice of claim
- K. Appraisal
- L. Other Insurance Provision
- M. Subrogation
- N. Elements of a contract
- O. Warranties, representations, and concealment

- P. Sources of underwriting information
- Q. Fair Credit Reporting Act
- R. Privacy Protection (Gramm Leach Bliley)
- S. Policy Application
- T. Terrorism Risk Insurance Act (TRIA)
- **U. Territory**

PROPERTY SOUTH CAROLINA-SPECIFIC CONTENT OUTLINE

(25 scored questions)

A. Insurance Department and Director

1. Powers and duties

Ref: 38-3-60, 110

2. Examination of books and records

Ref: 38-13-10-30; 38-43-250

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders

Ref: 38-59-20, 38-59-270

B. General insurance definitions

1. Domestic, foreign and alien insurers

Ref: 38-1-20

2. Admitted/Nonadmitted insurer

Ref: 38-1-20; 38-5-80

3. Sell, solicit, negotiate

Ref: 38-1-20

C. Licensing

1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

3. License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref: 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; 69-50

8. Change of Address/name change

Ref: 38-43-107; 38-43-10(C)

9. Reinstatement/license expiration

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

Ref: 38-43-130

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-50

6. Boycott, coercion, and intimidation

Ref: 38-57-100

7. Unfair claims settlement practices

Ref: 38-59-20

8. Fraud

Ref: 38-43-245, 38-55-510-590

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds

Ref: 38-43-130, 240, 420

Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

A. Cancellation and nonrenewal of policies

Ref: 38-77-120-124, 390; RL 56-10-280, 38-75-730 -750

B. Regulation of Rates

Ref: 38-73-10 - 40, 210 -220, 260, 310-340, 410-49, 540-545

Effective: May 1, 2023

C. South Carolina Property and Casualty Insurance Guaranty Association

Ref: 38-31-10-110

D. South Carolina Valued Policy Law

Ref: 38-75-20, 30

E. South Carolina Wind and Hail Underwriting Association (SCWHUA)

Ref. 38-75-310-460

CASUALTY – GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms, and Concepts

(50 scored plus 5 pretest questions)

Note: Forms and endorsements in the outlines are referenced in versions developed by (1) Insurance Services Office; (2) National Council on Compensation Insurance; (3) Surety Association of America.

I. TYPES OF POLICIES, BONDS, AND RELATED TERMS. 23

A. Commercial general liability

- 1. Exposures
 - a. Premises and Operations
 - b. Products and Completed Operations
- 2. Coverage
 - a. Coverage A: Bodily Injury and Property Damage Liability (Occurrence, Claims made including Retroactive Date)
 - b. Coverage B: Personal Injury and Advertising Injury
 - c. Coverage C: Medical Payments
 - d. Supplemental Payments
 - e. Who is an insured
 - f. First named insured
 - g. Limits (Per occurrence, Annual Aggregate)
 - h. Damage to Property of Others

B. Automotive: personal auto and business auto

- 1. Liability
 - a. Bodily Injury
 - b. Property Damage
 - c. Split Limits
 - d. Combined Single Limit
- 2. Medical Payments
- Physical damage (collision; other than collision; specified perils)
- 4. Uninsured motorists
- 5. Underinsured motorists
- 6. Who is an insured
- 7. Types of Auto
 - a. Owned
 - b. Non-owned
 - c. Hired
 - d. Temporary Substitute
 - e. Newly Acquired Autos
 - f. Transportation Expense and Rental Reimbursement Expense
- 8. Auto Dealers Coverage Form, including Garagekeepers Insurance
- 9. Exclusions
- 10. Individual Insured and Drive Other Car (DOC)
- 11. Mobile equipment

C. Workers Compensation insurance, Employers Liability insurance, and Related Issues

Note: State law is addressed elsewhere in this outline.

- 1. Standard policy concepts
 - a. Who is an employee/employer
 - b. Compensation
- 2. Work-related vs. non-work-related
- 3. Other states' insurance
- 4. Employers Liability
- 5. Exclusive Remedy
- 6. Premium Determination

D. Crime

- 1. Employee Dishonesty
- 2. Theft
- 3. Robbery
- 4. Burglary
- 5. Forgery and Alteration
- 6. Mysterious disappearance

E. Bonds

- 1. Surety
- 2. Fidelity

F. Professional liability

- 1. Errors and Omissions
- 2. Medical Malpractice
- 3. Directors and Officers (D&O)
- 4. Employment Practices Liability (EPLI)
- 5. Cyber liability and data breach, funds transfer
- Liquor liability
- G. Umbrella/Excess liability
- H. Business Owners Policy (BOP)

II. INSURANCE TERMS AND RELATED CONCEPTS..... 15

- B. Hazards
 - 1. Moral
 - 2. Morale
 - 3. Physical
- C. Indemnity
- D. Insurable interest

F Loss Valuation

- 1. Actual cash value
- 2. Replacement cost
- 3. Market value
- 4. Stated/agreed value
- 5. Salvage value
- F. Negligence
- G. Liability
- H. Occurrence
- I. Binders
- J. Warranties
- K. Representations
- L. Concealment
- M. Deposit Premium/Audit
- N. Certificate of Insurance
- O. Law of Large Numbers
- P. Pure vs. Speculative Risk
- Q. Endorsements

R. Damages

- 1. Compensatory
 - a. General
 - b. Special
- 2. Punitive

S. Compliance with provisions of Fair Credit Reporting Act

Effective: May 1, 2023

III. POLICY PROVISIONS...... 12

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions and Limitations
- E. Definition of the insured
- F. Duties of the insured after a loss
- G. Cancellation and nonrenewal provisionsH. Supplementary payments
- I. Proof of loss

- J. Notice of claim
- K. Other insurance
- L. Subrogation
- M. Loss settlement provisions including consent to settle a loss
- N. Terrorism Risk Insurance Act (TRIA)

CASUALTY SOUTH CAROLINA-SPECIFIC **CONTENT OUTLINE**

(25 scored questions)

SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES.....18

A. Insurance Department and Director

1. Powers and duties

Ref: 38-3-60, 110

2. Examination of books and records Ref: 38-13-10-30; 38-43-250

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders Ref: 38-59-20, 38-59-270

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3. Sell, solicit, negotiate Ref: 38-1-20

C. Licensina

1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

3. License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; 69-50

8. Change of Address/name change

Ref: 38-43-107; 38-43-10(C)

9. Reinstatement/license expiration

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

Ref: 38-43-130

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-50

6. Boycott, coercion, and intimidation

Ref: 38-57-100

7. Unfair claims settlement practices

Ref: 38-59-20

8. Fraud

Ref: 38-43-245, 38-55-510-590

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150,

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds

Ref: 38-43-130, 240, 420

2. Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

II. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO CASUALTY INSURANCE

A. Cancellation and nonrenewal of policies

Ref: 38-77-120-124, 390; RL 56-10-280, 38-75-730-750

7

B. Regulation of Rates

Ref: 38-73-10 through 40, 210-220, 260, 310-340, 410-49, 540-545

C. South Carolina Property and Casualty Insurance **Guaranty Association**

Ref: 38-31-10-110

D. Auto

1. Uninsured/Underinsured motorists coverage Ref: 38-77-140, 150-170, 180-230, 260

2. South Carolina Motor Vehicle Financial Responsibility

. Act

Ref: RL Title 56, Chapter 9; 38-77-140

3. South Carolina Assigned Risk Pool

Ref: 38-77-810, 830, 850

4. Deductibles

Ref: 38-77-280

E. South Carolina Workers' Compensation Law

Ref: RL Title 42

1. Exclusive remedy

Ref: RL 42-1-540

2. Employment covered (required, voluntary)

Ref: RL 42-1-130-150, 310, 360

3. Covered injuries

Ref: RL 42-1-160; RL 42-9-60; RL 42-15-20, 40

4. Occupational disease

Ref: RL 42-11-10

5. Benefits provided

Ref: RL 42-9-10-30, 200, 260, 290; RL 42-13-90; RL 42-15-10, 60-70

Effective: May 1, 2023

6. South Carolina Workers' Compensation Uninsured

Employers' Fund

Ref: RL 42-7-200

PROPERTY AND CASUALTY GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms, and Concepts

(100 scored plus 5 pretest questions)

Note: To the extent that the specific contracts, forms, and endorsements outline are available in standardized versions, outline references are to content developed by (1) Insurance Services Office; (2) National Council on Compensation Insurance; (3) Surety Association of America.

I.	PR	OPERTY: TYPES OF POLICIES22
	A.	Homeowners
		1. HO-2
		2. HO-3
		3. HO-4
		4. HO-5
		5. HO-6
		6. HO-8
	В	. Dwelling policies
		1. DP-1
		2. DP-2
		3. DP-3
	C.	Commercial lines
		Commercial Package Policy (CPP)
		2. Commercial property
		a. Commercial building and personal property form
		b. Causes of loss forms
		c. Business income
		d. Extra expense
		e. Equipment breakdown
		Businessowners Policy (BOP)
		4. Builders Risk
		Cyber First-Party Coverage
	D	Inland marine
	٥.	Personal Articles floaters
		Commercial Property floaters
	F	National Flood Insurance Program
		Others
	• •	Earthquake
		2. Mobile Homes
		3. Watercraft
		4. Farm Owners
		5. Windstorm
		5. Wildstolli
II.		ROPERTY: INSURANCE TERMS AND RELATED
	CC	DNCEPTS 15
	A.	Insurance
		Law of Large Numbers
	В.	Insurable interest
	C.	Risk
		Pure vs. Speculative Risk
	D.	Hazard
		1. Moral
		2. Morale
		3. Physical
	E.	Peril
	F.	Loss
		1. Direct
		2. Indirect
	G.	Loss valuation
		1. Actual cash value
	11 6	S1: I

2. Replacement cost
3. Market value
4. State/agreed value
5. Salvage value
H. Proximate cause
I. Deductible
J. Indemnity
K. Limits of liability
•
L. Coinsurance/Insurance to value
M. Occurrence
N. Cancellation
O. Nonrenewal
P. Vacancy and unoccupancy
Q. Liability
1. Absolute
2. Strict
3. Vicarious
R. Negligence
S. Binder
T. Endorsements
U. Blanket vs. Specific
PROPERTY: POLICY PROVISIONS AND CONTRACT
LAW
A. Declarations
B. Insuring agreement
C. Conditions
D. Exclusions
E. Definition of the insured
F. Duties of the insured
G. Obligations of the insurance company
H. Mortgagee rights
I. Proof of loss
I. Proof of loss J. Notice of claim
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III.

IV.

2. Morale B. Automotive: personal auto and business auto 3. Physical 1. Liability a. Bodily Injury C. Indemnity b. Property Damage D. Insurable interest c. Split Limits E. Loss Valuation d. Combined Single Limit 1. Actual cash value 2. Medical Payments 2. Replacement cost 3. Physical damage (collision; other than collision; 3. Market value specified perils 4. Stated/agreed value 4. Uninsured motorists 5. Salvage value 5. Underinsured motorists F. Negligence 6. Who is an insured G. Liability 7. Types of Auto H. Occurrence I. Binders a. Owned J. Warranties b. Non-owned c. Hired K. Representations d. Temporary Substitute L. Concealment M. Deposit Premium/Audit e. Newly Acquired Autos f. Transportation Expense and Rental N. Certificate of Insurance O. Law of Large Numbers Reimbursement Expense 8. Auto Dealers Coverage Form, including P. Pure vs. Speculative Risk Garagekeepers Insurance Q. Endorsements 9. Exclusions R. Damages 10. Individual Insured and Drive Other Car (DOC) 1. Compensatory 11. Mobile equipment a. General C. Workers Compensation insurance, Employers b. Special Liability insurance, and Related Issues 2. Punitive (This section does not deal with specifics of state law, which S. Compliance with provisions of Fair Credit Reporting are addressed elsewhere in this outline.). 1. Standard policy concepts VI. CASUALTY: POLICY PROVISIONS...... 12 a. Who is and employee/employer A. Declarations b. Compensation B. Insuring agreement 2. Work-related vs. non-work-related C. Conditions 3. Other states' insurance D. Exclusions and Limitations 4. Employers Liability E. Definition of the insured 5. Exclusive Remedy F. Duties of the insured after a loss 6. Premium Determination G. Cancellation and nonrenewal provisions D. Crime H. Supplementary-payments 1. Employee Dishonesty I. Proof of loss 2. Theft J. Notice of claim 3. Robbery K. Other insurance 4. Burglary L. Subrogation 5. Forgery and Alteration M. Loss settlement provisions including consent to 6. Mysterious disappearance settle a loss E. Bonds N. Terrorism Risk Insurance Act (TRIA) 1. Surety 2. Fidelity F. Professional liability 1. Errors and Omissions 2. Medical Malpractice 3. Directors and Officers (D&O) 4. Employment Practices Liability (EPLI) 5. Cyber liability and data breach, funds transfer 6. Liquor liability G. Umbrella/Excess liability H. Business Owners Policy (BOP) V. CASUALTY: INSURANCE TERMS AND RELATED CONCEPTS...... 15 A. Risk B. Hazards 1. Moral

PROPERTY AND CASUALTY SOUTH CAROLINA-SPECIFIC CONTENT OUTLINE

(30 scored plus 5 pretest questions)

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......18

A. Insurance Department and Director

1. Powers and duties *Ref: 38-3-60, 110*

2. Examination of books and records *Ref: 38-13-10-30; 38-43-250*

3. Investigations/Notice of hearing *Ref: 38-3-170; 38-57-200*

4. Penalties and fines

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Ref: 38-43-10, 20, 30, 60

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5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education *Ref: 38-43-106; 69-50*

8. Change of Address/name change *Ref: 38-43-107; 38-43-10(C)*

9. Reinstatement/license expiration *Ref: 38-43-110(B)*

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Ref: 38-43-130

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Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-50

6. Boycott, coercion, and intimidation

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7. Unfair claims settlement practices

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8. Fraud

Ref: 38-43-245, 38-55-510-590

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Ref: 38-57-130, 150,

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1. Fiduciary capacity; misappropriation of funds *Ref*: 38-43-130, 240, 420

Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

II. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO PROPERTY & CASUALTY......12

A. Cancellation and nonrenewal of policies

Ref: 38-77-120-124, 390; RL 56-10-280, 38-75-730-750

B. Regulation of Rates

Ref: 38-73-10 through 40, 210 -220, 260, 310-340, 410-49, 540-545

C. South Carolina Property and Casualty Insurance Guaranty Association Act

Ref: 38-31-10-110

D. South Carolina Valued Policy Law

Ref: 38-75-20, 30

E. South Carolina Wind and Hail Underwriting Association (SCWHUA)

Ref. 38-75-310-460

F. Auto

1. Uninsured/Underinsured motorists coverage *Ref: 38-77-140, 150–170, 180–230, 260*

2. South Carolina Motor Vehicle Financial Responsibility Act

Ref: RL Title 56, Chapter 9; 38-77-140

3. South Carolina Assigned Risk Pool *Ref: 38-77-810, 830, 850*

4. Deductibles Ref: 38-77-280

G. South Carolina Workers' Compensation Law

Ref: RL Title 42

1. Exclusive remedy

Ref: RL 42-1-540

2. Employment covered (required, voluntary)

Ref: RL 42-1-130-150, 310, 360

3. Covered injuries

Ref: RL 42-1-160; RL 42-9-60; RL 42-15-20, 40

4. Occupational disease

Ref: RL 42-11-10

5. Benefits provided

Ref: RL 42-9-10-30, 200, 260, 290; RL 42-13-90; RL 42-15-10, 60-70

South Carolina Workers' Compensation Uninsured Employers' Fund

Effective: May 1, 2023

Ref: RL 42-7-200

PERSONAL LINES GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge,	Terms,	and	Concepts
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(75 scored plus 5 pretest questions)

	(13 scored plus 3 pretest questions)	5. Salvage value
I.	TYPES OF PROPERTY POLICIES10	H. Proximate cause
	A. Homeowners	I. Deductible
	1. HO-2	J. Indemnity
	2. HO-3	K. Limits of liability
	3. HO-4	L. Coinsurance/Insurance to value
	4. HO-5	M. Occurrence
	5. HO-6	N. Cancellation
		O. Nonrenewal
	6. HO-8	P. Vacancy and unoccupancy
	B. Dwelling Policies	
	1. DP-1	Q. Liability
	2. DP-2	1. Absolute
	3. DP-3	2. Strict
	C. Inland marine	3. Vicarious
	Personal Articles floaters	R. Negligence
	D. National Flood Insurance Program	S. Binder
	E. Others	T. Endorsements
	1. Earthquake	U. Blanket vs. Specific
	2. Mobile Homes	V. Burglary, Robbery, Theft, and Mysterious
	3. Watercraft	Disappearance
	4. Windstorm	W. Warranties
	4. Wildestoffi	X. Representations
II.	TYPES OF CASUALTY POLICIES13	Y. Concealment
	A. Automobile: personal auto	Z. Deposit/Premium Audit
	1. Liability	AA. Certificate of insurance
	a. Bodily Injury	BB. Damages
	b. Property Damage	Compensatory
	c. Split Limits	•
	d. Combined Single Limit	a. General
	Medical Payments	b. Special
	Physical damage (collision; other than collision;	2. Punitive
	specified perils)	CC. Compliance with Provisions of Fair Credit
	4. Uninsured motorists	Reporting Act
		IV. PROPERTY AND CASUALTY POLICY PROVISIONS AND
	5. Underinsured motorists	CONTRACT LAW24
	6. Who is an insured	A. Declarations
	7. Types of Auto	B. Insuring agreement
	a. Owned	C. Conditions
	b. Non-owned	D. Exclusions
	c. Hired	
	d. Temporary Substitute	E. Definition of the insured
	e. Newly Acquired Autos	F. Duties of the insured after a loss
	f. Transportation Expense and Rental	G. Obligations of the insurance company
	Reimbursement Expense	H. Mortgagee rights
	8. Exclusions	I. Proof of loss
	B. Umbrella/Excess Liability	J. Notice of claim
	-	K. Appraisal
III.		L. Other Insurance Provision
	RELATED CONCEPTS28	M. Subrogation
	A. Insurance	N. Elements of a contract
	1. Law of Large Numbers	O. Sources of underwriting information
	B. Insurable interest	P. Fair Credit Reporting Act
	C. Risk	Q. Privacy Protection (Gramm Leach Bliley)
	Pure vs. Speculative Risk	R. Policy Application
	D. Hazard	S. Terrorism Risk Insurance Act (TRIA)
	E. Peril	
	F. Loss	T. Cancellation and Nonrenewal provisions
	1. Direct	U. Supplementary-payments
	2. Indirect	

G. Loss Valuation

Actual cash value
 Replacement cost

3. Market value4. Stated value

V. Loss settlement provisions including consent to settle a loss

W. Territory

PERSONAL LINES SOUTH CAROLINA-SPECIFIC CONTENT OUTLINE

(20 scored plus 5 pretest questions)

I.	SOUTH CAROLINA LAWS AND REGULATIONS	
	PERTINENT TO ALL LINES	15

A. Insurance Department and Director

1. Powers and duties *Ref: 38-3-60, 110*

2. Examination of books and records

Ref: 38-13-10-30: 38-43-250

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders *Ref*: 38-59-20, 38-59-270

B. General insurance definitions

1. Domestic, foreign and alien insurers *Ref:* 38-1-20

2. Admitted/Nonadmitted insurer *Ref: 38-1-20; 38-5-80*

3. Sell, solicit, negotiate *Ref: 38-1-20*

C. Licensing

1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

 License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Continuing education

Ref: 38-43-106; 69-50

8. Change of Address/name change *Ref:* 38-43-107; 38-43-10(C)

9. Reinstatement/license expiration

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

Ref: 38-43-130

Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-50

6. Boycott, coercion, and intimidation *Ref: 38-57-100*

7. Unfair claims settlement practices *Ref: 38-59-20*

8. Fraud

Ref: 38-43-245, 38-55-510-590

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150,

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds *Ref: 38-43-130, 240, 420*

Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

II. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO PERSONAL LINES INSURANCE........ 5

A. Cancellation and nonrenewal of policies

Ref: 38-77-120-124, 390; RL 56-10-280, 38-75-730, 740, 750

B. Regulation of Rates

Ref: 38-73-10 through 40, 210 -220, 260, 310-340, 410-49, 540-545

C. South Carolina Property and Casualty Insurance Guaranty Association

Ref: 38-31-10-110

D. South Carolina Valued Policy Law

Ref: 38-75-20, 30

E. South Carolina Wind and Hail Underwriting Association (SCWHUA)

Ref. 38-75-310-460

F. Auto

1. Uninsured/Underinsured motorists coverage *Ref:* 38-77-140, 150-170, 180-230, 260

2. South Carolina Motor Vehicle Financial Responsibility Act

Ref: RL Title 56, Chapter 9; 38-77-140

3. South Carolina Assigned Risk Pool *Ref: 38-77-810, 830, 850*

4. Deductibles

Ref: 38-77-280

SOUTH CAROLINA TITLE INSURANCE PRODUCER CONTENT OUTLINE

(60 scored questions)

Effective: May 1, 2023

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......9

A. Insurance Department and Director

1. Powers and duties *Ref: 38-3-60, 110*

2. Examination of books and records

Ref: 38-13-10-30; 38-43-250

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

4. Penalties and fines 1. Conveyances (deeds and warrants) Ref: 38-2-10-30, 38-43-13 2. Encumbrances Ref: 29-1-10 5. Cease and desist orders Ref: 38-59-20, 38-59-270 3. Adverse possession B. Licensing 4. Condemnation 1. Producer 5. Accession Ref: 38-43-10, 20, 30, 60 6. Escheats 2. License fees and application 7. Involuntary alienation Ref: 38-43-80, 100, 101 8. Abandonment 3. Temporary License 9. Judicial sales Ref: 38-43-102 10. Decedents estates (intestate, testate) 4. Nonresident License 11. Trusts Ref: 38-43-70 12. Joint ownership (tenants in common, joint tenancy) 5. Appointment/termination of appointment 13. Legal capacity of parties a. Individuals Ref: 38-43-40, 50, 55 6. Change of Address/name change b. Corporations Ref: 38-43-107; 38-43-10(C) c. Partnerships (general, limited) 7. Renewal, Reinstatement, and license expiration d. Fictitious names Ref: 38-43-110(B); 38-43-110; Reg. 69-33 e. Trust agreements C. Unfair and prohibited trade practices f. Limited Liability Company (LLC) Ref: 38-43-130; Reg 69-18 g. Power of attorney 1. Rebating C. Legal descriptions Ref: 38-57-130 1. Types of legal descriptions 2. Defamation 2. Types of measurements used Ref: 38-57-90 3. Language of legal descriptions 3. Unfair Discrimination 4. Structure and format Ref: 38-55-50; 38-57-120 5. Interpretations 4. Misrepresentation D. Requirements to record Ref: 38-57-40 III. TITLE AND GENERAL INSURANCE PRINCIPLES......13 A. Risks covered by title insurance 5. False advertising Ref: 38-57-50 1. Risk of error in public records 6. Boycott, coercion, and intimidation 2. Hidden off-record title risks Ref: 38-57-100 3. Risk of omission and commission by producer 7. Unfair claims settlement practices B. Entities that can be insured; need for insurance Ref: 38-59-20 1. Individual 2. Commercial 8. Insurance fraud act Ref: 38-43-245; 38-55-510-590 C. Interests that can be insured 9. False Financial Statements 1. Fee simple estate Ref: 38-57-80 2. Leasehold estate 10. Prohibited inducements 3. Life estate 4. Easements Ref: 38-57-130, 150 11. Representing an unauthorized insurer D. Title insurance forms Ref: 38-43-160-180 1. Commitments 2. Owner's policy D. Reporting and Disposition of Premiums 1. Fiduciary capacity; misappropriation of funds 3. Loan policy Ref: 38-43-130, 240, 420 E. Title insurance policy structure and provisions 2. Commissions and compensation/charges for extra 1. Covered risks services 2. Schedule A Ref: 38-43-200; 38-75-1000 3. Schedule B-Exceptions from coverage 4. Exclusions from coverage 3. Reporting of Actions Ref: 38-43-247 5. Conditions 4. Financial Interest 6. Endorsements Ref: 38-75-960 F. General Insurance Concepts

E. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

II. REAL PROPERTY......20 A. Concepts, principles, and practices

- 1. Definition of real property
- 2. Types of real property
- 3. Title to real property
- 4. Marketable title

B. Acquisition and transfer of real property

1. Insurable Interest

8. Waiver and Estoppel

4. Indemnity

6. Warranties 7. Concealment

3. Elements of a legal contract

5. Representation/misrepresentations

2. Producer express, implied, and apparent powers

IV. Title Exceptions and Procedures for Clearing Title.....18

A. Principles and concepts

- 1. General exceptions
- 2. Voluntary and involuntary liens
- 3. Federal liens
- 4. Mortgage
- 5. Judgments
- 6. Taxes and assessments
- 7. Surveys
- 8. Condominiums
- 9. Water rights
- 10. Mineral rights
- 11. Equitable interests
- 12. Executions
- 13. Covenants
- 14. Conditions
- 15. Restrictions

B. Unauthorized practice of law

C. Special problem areas and concerns

- 1. Acknowledgments
- 2. Mechanic's lien
- 3. Bankruptcy
- 4. Probate
- 5. Good faith
- 6. Foreclosure
- 7. Claims against the title
- 8. Lis pendens
- 9. Insuring manufactured homes as real property

D. Principles of clearing title

- 1. Releases
- 2. Assignments
- 3. Subordinations
- 4. Affidavits

SOUTH CAROLINA VARIABLE CONTRACTS PRODUCER CONTENT OUTLINE

(85 scored questions)

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......27

A. Insurance Department and Commissioner

1. Powers and duties

Ref: 38-3-60, 110

2. Examination of books and records

Ref: 38-13-10-30; 38-43-250

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist orders

Ref: 38-59-20, 270

B. General insurance definitions

1. Domestic, foreign and alien insurers

Ref: 38-1-20

2. Admitted/Nonadmitted insurer

Ref: 38-1-20; 38-5-80

3. Sell, solicit, negotiate

Ref: 38-1-20, 38-43-10

C. Licensing

1. Producer

Ref: 38-43-10, 20, 30, 60

2. License fees and application

Ref: 38-43-80, 100, 101

License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Change of Address/name change

Ref: 38-43-10(C), 107

8. Reinstatement/license expiration

Ref: 38-43-110(B)

D. Unfair and prohibited trade practices

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50; 38-57-120

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-40, 50

6. Boycott, coercion, and intimidation

Ref: 38-57-100, 110

7. Unfair claims settlement practices

Ref: 38-59-10, 20

8. Fraud

Ref: 38-43-245; 33-55-510-590

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150

E. Reporting and Disposition of Premiums

1. Fiduciary capacity; misappropriation of funds *Ref: 38-43-130, 240, 420*

Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

F. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

G. Regulation of Variable Products

- 1. Securities Act Of 1933
- 2. Securities and Exchange Act Of 1934
- 3. Investment Company Act Of 1940
- 4. State regulation of variable products

II. NATURE OF VARIABLE LIFE PRODUCTS......21

A. Variable Life versus Variable Universal Life

- B. Premiums (fixed versus flexible)
- C. Face value versus death benefit
- D. Cash Values
- E. Separate accounts
- F. Charges and Fees
- G. Loans

III. ANNUITIES37	SOUTH CAROLINA CROP PRODUCER CONTENT OUTLINE
A. Principles and concepts	(50 scored questions)
Accumulation versus annuity period	
2. Owner, annuitant and beneficiary	I. GENERAL INSURANCE TERMS AND CONCEPTS 9
3. Insurance aspects of annuities	A. Hazard
B. Immediate versus deferred annuities	B. Indemnity
Single premium immediate annuities (SPIAs)	C. Insuring Agreement
2. Deferred annuities	D. Limits of Liability
 a. Premium payment options 	E. Loss (Direct vs. Indirect)
b. Nonforfeiture	F. Negligence
c. Surrender charges	G. Occurrence
d. Death benefits	H. Peril
C. Annuity (benefit) payment options	I. Pro-rata liability
Pure/Straight life versus life with guaranteed in the second	minimum J. Risk
Single life versus multiple life	K. Crop Hail organizations
3. Annuities certain (types)	L. Federal Crop Act of 1980
D. Variable annuities	
Separate accounts	II. CROP INSURANCE12
2. Free look	A. Eligibility
3. Contract charges	1. Insureds
 a. Sales charges (including deferred) 	2. Insurable crops
b. Annual contract fee	B. Application
c. Mortality and expense charge	1. Binder
d. Investment management charge	Declarations section
e. State premium tax	Required signatures and information
4. Accumulation/Annuity units	C. Terms and limits of coverage
5. Assumed interest rate (AIR)	Effective date
7. Riders (living benefits and death benefits)	Inception of coverage
E. Annuity products	3. Expiration
1. Fixed annuities	4. Cancellation
a. General account assets	5. Minimum loss
b. Interest rate guarantees (minimum versus	current) 6. Insurable value
c. Level benefit payment amount	7. Deductibles
Equity indexed annuities	8. Reduction of insurance
Market value adjusted annuities	D. Perils insured against
F. Uses of annuities	E. Claim Settlement Practices
Lump-sum settlements	1. Notice of loss
Qualified retirement plans	2. Insured's duties after loss
Group versus individual annuities	3. Appraisal
•	4. Arbitration
Tax-deferred growth Retirement income	F. Other provisions
6. Education funds	Replanting clause
6. Education fullus	Acreage variation
G. Federal Tax Considerations for Annuities	Transit coverage
 Non-qualified annuity taxation (individually/contents) 	
owned)	5. Pro rata liability clause
 a. Accumulation phase (taxation on withdray 	
b. Distributions at death	7. Windrowed crops
2. Traditional individual retirement plan taxation	
a. Contributions and deductible amounts	9. Subrogation
b. Premature distributions	G. Mandatory endorsements
c. Annuity phase benefit payments	NCIS—444 Truck and Vine Crops
d. Values included in the annuitant's estate	2. NCIS—578 Tree Fruits
e. Amounts received by beneficiary	3. NCIS—678 Field Diagram
f. Required minimum distributions	
3. Roth IRAs	III. FEDERAL MULTIPLE PERIL CROP INSURANCE 17
a. Contributions and limits	A. Basic Crop Insurance
b. Distributions	1. Insureds
Rollovers and transfers (IRAs and qualified plants)	ans) 2. Insurable crops
	3. Actuarial document books

- 4. Yield guarantee
 - a. Actual Production History (APH)
 - b. Assigned yield
 - c. Transitional yield
- 5. Coverage level
- 6. Covered causes of loss
- 7. Application
- 8. Basic unit
- 9. Administrative fee
- 10. Production records
- 11. Acreage reporting
- 12. Disqualification of producer
- 13. Life of policy (continuous, cancellation, termination)

B. Multiple peril policy options

- 1. Levels of coverage
- 2. Price election
- 3. Optional units
- 4. High-risk land exclusion
- 5. Hail and fire exclusion
- 6. Replant payments
- 7. Late planting coverage
- 8. Prevented planting coverage
- 9. Transfer of coverage
- 10. Assignment of indemnity
- 11. Subrogation

C. Plans of Insurance

- 1. Catastrophic Risk Protection Coverage (CAT)
- 2. Area Risk Protection Insurance (ARPI)
- Livestock Risk Protection (LRP)
- 4. Rainfall Index (RI)
- 5. Revenue Protection (RP)
- 6. Pasture Rangeland Forage (PRF)
- 7. Yield Protection (YP)
- D. Other provisions
- E. Duties after loss (insured, insurer)

IV. SOUTH CAROLINA LAWS, RULES, AND REGULATIONS PERTINENT TO CROP INSURANCE......12

A. Insurance Department and Director

- Broad powers and duties
 - Ref: 38-3-60, 110
- 2. Examination of records

Ref: 38-13-10-30; 38-43-250

3. Investigations/ Notice of Hearings

Ref: 38-3-170; 38-57-200

4. Penalties and fines

Ref: 38-2-10-30, 38-43-130

5. Cease and desist

Ref: 38-59-20, 270

B. Licensing Requirements

- 1. Producer
 - Ref: 38-43-10, 20, 30, 60
- 2. License fees and application

Ref: 38-43-80, 100, 101

License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

4. Temporary License

Ref 38-43-102

5. Nonresident License

Ref: 38-43-70

6. Agent appointment/termination of contract

Ref: 38-43-40, 50, 55

7. Change of Address/name change

Ref: 38-43-10(C), 107

8. Reinstatement/license expiration *Ref: 38-43-110(B)*

C. Unfair and Deceptive Practices

1. Rebating

Ref: 38-57-130

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50; 38-57-120

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-40, 50

6. Boycott, coercion, and intimidation

Ref: 38-57-100, 110

7. Unfair claims settlement practices

Ref: 38-59-10, 20

8. Fraud

Ref: 38-43-245; 33-55-510-590

9. False Financial Statements

Ref: 38-57-80

10. Prohibited inducements

Ref: 38-57-130, 150

D. Reporting and Disposition of Premiums

- 1. Fiduciary capacity; misappropriation of funds *Ref: 38-43-130, 240, 420*
- 2. Commissions and compensation/charges for extra services

Ref: 38-43-200

3. Reporting of Actions

Ref 38-43-247

SOUTH CAROLINA PROPERTY, CASUALTY, SURETY, AND MARINE INSURANCE ADJUSTER CONTENT OUTLINE **PRETEST ITEMS ADDED 8.15.2024

(100 scored and 5 pretest questions)

I. SOUTH CAROLINA INSURANCE LAWS AND REGULATIONS PERTINENT TO ALL ADJUSTERS.......12

A. Director's general duties and powers

Ref: 38-3-60, 110

B. Licensing requirements

1. Qualifications

Ref: 38-47-10

2. Nonresident

Ref: 38-47-20

3. Emergency adjuster permit

Ref: Reg 69-1

C. Maintenance and duration

Ref: 38-47-40

1. Change of address

Ref: 38-47-15

D. Disciplinary actions

1. Cease and desist orders

Ref: 38-59-20, 38-59-270

2. Hearings

Ref: 38-3-170; 38-57-200

3. Penalties

Ref: 38-2-10-30; 38-47-70

E. Claim settlement laws and regulations

Ref: 38-59-20

F. South Carolina law, regulations and required provisions

 South Carolina Property and Casualty Insurance Guaranty Association

Ref: 38-31-10-170

2. Cancellation, nonrenewal and renewal

Ref: 38-75-710-790

3. Insurance fraud act

Ref: 38-55-510-590

4. Arbitration of property damage liability claims

Ref: 38-77-710-770

5. Federal Terrorism Insurance Program

Ref: 15 USC 6701; PL 107-297, 109-144, 110-160

South Carolina Wind and Hail Underwriting Association (SCWHUA)

Ref: 38-75-310-460

II. PROPERTY AND CASUALTY INSURANCE TERMS AND RELATED CONCEPTS......11

- A. Insurable interest
- B. Peril (named vs. open)
- C. Hazard (physical, moral, morale)
- D. Deductible
- E. Indemnity
- F. Actual cash value
- G. Replacement cost
- H. Limits of liability (per occurrence/person, aggregate, split, combined single)
- I. Coinsurance
- J. Staff/Independent vs. public adjuster
- K. Other insurance (primary and excess, contribution by equal shares)
- L. Liberalization
- M. Vacancy and unoccupancy
- N. Salvage
- O. Abandonment
- P. Liability (absolute, strict, vicarious)
- Q. Negligence, and defenses against
- R. Pro-rata liability clause
- S. Waiver and Estoppel
- T. Market/agreed value vs. state amount
- **U. Territory**

III. PROPERTY AND CASUALTY CONTRACT PROVISIONS.8

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions
- E. Definitions
- F. Duties of the insured after a loss
- G. Obligations of the insurance company
- H. Mortgagee rights
- I. Proof of loss
- J. Notice of claim
- K. Appraisal
- L. Assignment
- M. Subrogation
- N. Elements of a legal contract
- O. Additional (supplementary) payments
- P. Loss settlement provisions including consent to settle a loss

- Q. Endorsements
- R. Loss payable clause
- S. No benefit to bailee
- T. Representations and warranties

IV. POLICY KNOWLEDGE PERTINENT TO ADJUSTERS..61

A. Dwelling

- 1. Characteristics and purpose
- 2. Coverage Forms (Basic, Broad, Special)
- 3. Property Coverages (A-E)
- 4. Conditions and Exclusions
- 5. Selected Endorsements
 - a. Special Provisions-South Carolina
 - b. Automatic increase in insurance
 - c. Broad theft coverage
 - d. Dwelling under construction
- 6. Personal Liability supplement

B. Homeowners

- 1. Coverage forms (HO-2 through HO-6 & HO-8)
- 2. Section I—Property coverages
- 3. Section II—Liability coverages
- 4. Exclusions, Conditions, and Endorsements

C. Commercial lines

- 1. Commercial Package Policy (CPP)
- 2. Commercial property
 - Building and personal property form
 - b. Condominium forms (association/unit-owners)
 - c. Causes of loss forms
 - d. Builders risk
 - e. Business income
 - f. Legal liability
 - g. Extra expense
 - h. Condominium
 - i. Conditions and exclusions
 - j. Legal Liability
 - k. Selected Endorsements (ordinance or law, spoilage, peak season limit of insurance, value reporting form)
- 3. Commercial general liability (CGL)
 - a. Bodily injury and property damage liability
 - b. Personal and Advertising injury
 - c. Medical payments
 - d. Premises and Operations
 - e. Products Completed Operations
 - f. Occurrence vs. claims-made
 - g. Definitions, Conditions, Exclusions
- 4. Equipment Breakdown
- 5. Businessowners Policy (BOP)
 - a. Sections I, II and III
 - b. Hired auto and non-owned auto liability
 - c. Protective safeguards
 - d. Utility services (direct damage/time element)

Effective: May 1, 2023

D. Commercial Inland marine

- 1. Nationwide definition
- 2. Commercial Inland marine conditions form
- 3. Coverage forms
 - a. Accounts Receivable
 - b. Bailee's customer
 - c. Commercial articles
 - d. Contractors equipment floater
 - e. Electronic data processing
 - f. Equipment dealers

- g. Installation floater
- h. Jewelers block
- i. Signs
- j. Valuable papers and records
- 4. Transportation coverages
 - a. Common carrier cargo liability
 - b. Motor truck cargo forms
 - c. Transit coverage forms

E. Ocean Marine Insurance

- 1. Hull
- 2. Cargo
- 3. Protection and Indemnity

F. Other coverages and options

- 1. Umbrella/Excess liability (personal/commercial)
- 2. Specialty liability insurance
 - a. Errors and Omissions
 - b. Professional
 - c. Directors and officers
 - d. Fiduciary
 - e. Liquor
 - f. Employment practices
- 3. Surplus Lines (definition and requirements)
- 4. Aviation (aircraft hull and liability)
- 5. National Flood Insurance Program
- 6. Boatowners
- 7. Differences in conditions (DIC)

G. Auto: Personal and Commercial

- 1. Liability coverage
- 2. Medical Payments
- 3. Physical damage (collision, other than collision, comprehensive)
- 4. Uninsured/Underinsured motorists
 - Ref: 38-77-150-170, 180-230, 260

5 Commercial auto coverage forms (Business auto, Garage, Business auto physical damage,

Truckers, Motor Carrier)

- 6. Covered autos/insureds
- 7. Garagekeepers coverage
- 8. South Carolina Motor Vehicle Financial

Responsibility Act

Ref: RL Title 56, Chapter 9

9. Required limits of liability

Ref: 38-77-140

- 10. Selected Endorsements
 - a. Amendment of policy provisions South Carolina
 - b. Towing and labor costs
 - c. Extended non-owned coverage
 - d. Miscellaneous type vehicle
 - e. Joint ownership coverage
 - f. Lessor additional insured and loss payee
 - g. Mobile equipment
 - h. Auto medical payments coverage
 - i. Hired autos specified as covered autos you own
 - j. Individual named insured
 - k. Drive other car coverage (DOC)

H. Farm Coverage

- 1. Farm Property Forms (A-G)
- 2. Farm Liability Forms (H-J)
- 3. Livestock coverage form
- 4. Mobile agriculture machinery and equipment coverage form

I. Surety and Fidelity bonds

- 1. Parties to surety bonds
- 2. Surety bond versus insurance
- 3. Surety bond types
 - a. contract
 - b. license and permit
 - c. public official
 - d. judicial
 - e. fiduciary
- 4. Nature of Fidelity bonds
- 5. Fidelity bond types
 - a. employee theft
 - b. financial institution
 - c. public employee

J. Commercial Crime coverage

- 1. Burglary, theft, and robbery defined
- Commercial/Governmental crime coverage forms (discovery/loss sustained)
- 3. Employee theft coverage
- 2. Forgery or alteration coverage
- 3. Inside the premises theft of money and securities coverage
- Inside the premises robbery or safe burglary of other property coverage
- 5. Outside the premises
- 6. Computer fraud
- 7. Funds transfer fraud
- 8. Money orders and counterfeit money
- 9. Extortion commercial entities

K. Worker's Compensation

- 1. Monopolistic versus competitive
- 2. Compulsory versus elective
- 3. South Carolina Workers' Compensation Law

Ref: RL Title 42

a. Exclusive remedy

Ref: RL 42-1-540

- b. Employment covered (required, voluntary)
- .. Ref: RL 42-1-130-150, 310, 360
- c. Covered injuries

Ref: RL 42-1-160; RL 42-9-60; RL 42-15-20, 40

d. Occupational disease

Ref: RL 42-11-10

e. Benefits provided

Ref: RL 42-9-10-30, 200, 260, 290; RL 42-13-90; RL 42-15-10, 60-70

 f. South Carolina Workers' Compensation Uninsured Employers' Fund

Ref: RL 42-7-200

- 4. Workers compensation and employers liability insurance policy
 - a. Part One Workers compensation insurance
 - b. Part Two Employers liability insurance
 - c. Part Three Other states insurance
 - d. Part Four Your duties if injury occurs
 - e. Part Five Premium
 - f. Part Six Conditions
 - g. Voluntary compensation endorsement

- 5. Sources of coverage
 - a. Self-insured employers/funds Ref: RL 42-5-20, 50
 - b. Voluntary market
 - c. Captive companies

V. ADJUSTER DUTIES AND RESPONSIBILITIES.......8 5. Arbitration of property damage liability claims A. Claim investigation Ref: 38-77-710-770 1. Inception/Expiration Date 6. Federal Terrorism Insurance Program 2. Occurrence Date Ref: 15 USC 6701; PL 107-297, 109-144, 110-160 3. Identification of Parties Involved 7. South Carolina Wind and Hail Underwriting Association 4. Policy Form/Number (SCWHUA) 5. Description of Proof of Loss Ref: 38-75-310-460 6. Coverages and deductibles II. PROPERTY AND CASUALTY INSURANCE TERMS AND 7. Physical evidence and witness statements RELATED CONCEPTS......10 8. Production of books and records A. Insurable interest B. Loss/Damage Valuation B. Peril (named vs. open) 1. Direct Loss vs. Indirect Loss C. Hazard (physical, moral, morale) 2. Damages (Compensatory, punitive) D. Deductible 3. Value of intangible damages E. Indemnity 4. Estimates F. Actual cash value 5. Depreciation G. Replacement cost (including functional) 6. Reports H. Limits of liability (per occurrence/person, aggregate, C. Claim adjustment procedures split, combined single) 1. Coverage dispute resolution I. Coinsurance 2. Payment release J. Staff/Independent vs. public adjuster K. Other insurance (primary and excess, contribution by **SOUTH CAROLINA COMMERCIAL LINES** equal shares) **ADJUSTER** L. Liberalization CONTENT OUTLINE M. Vacancy and unoccupancy N. Salvage (75 scored questions) O. Abandonment I. SOUTH CAROLINA INSURANCE LAWS AND P. Liability (absolute, strict, vicarious) **REGULATIONS PERTINENT TO ALL ADJUSTERS....11** Q. Negligence, and defenses against A. Director's general duties and powers R. Pro-rata liability clause Ref: 38-3-60, 110 S. Waiver and Estoppel B. Licensing requirements T. Market/agreed value vs. state amount 1. Qualifications **U. Territory** Ref: 38-47-10 **III. PROPERTY AND CASUALTY CONTRACT PROVISIONS..8** 2. Nonresident A. Declarations Ref: 38-47-20 B. Insuring agreement 3. Emergency adjuster permit C. Conditions Ref: Reg 69-1 D. Exclusions C. Maintenance and duration E. Definitions Ref: 38-47-40 F. Duties of the insured after a loss 1. Change of address G. Obligations of the insurance company Ref: 38-47-15 H. Mortgagee rights D. Disciplinary actions I. Proof of loss 1. Cease and desist orders J. Notice of claim Ref: 38-59-20, 38-59-270 K. Appraisal 2. Hearings L. Assignment Ref: 38-3-170; 38-57-200 M. Subrogation 3. Penalties N. Elements of a legal contract Ref: 38-2-10-30; 38-47-70 O. Additional (supplementary) coverage E. Claim settlement laws and regulations P. Loss settlement provisions including consent to Ref: 38-59-20 settle a loss F. South Carolina law, regulations and required Q. Endorsements provisions R. Loss payable clause 1. South Carolina Valued Policy Law S. No benefit to bailee Ref: 38-75-20,30 T. Representations and warranties

2. South Carolina Property and Casualty Insurance **Guaranty Association**

Ref: 38-31-10-170

3. Cancellation, nonrenewal and renewal Ref: 38-75-710-790; 38-77-120-124, 390

4. Insurance fraud act Ref: 38-55-510-590

LINES ADJUSTERS.....42

A Commercial lines

1. Commercial Package Policy (CPP)

2. Commercial property

a. Building and personal property form

Effective: May 1, 2023

IV. POLICY KNOWLEDGE PERTINENT TO COMMERCIAL

- b. Condominium forms (association/unit-owners)
- c. Causes of loss forms
- d. Builders risk
- e. Business income
- f. Legal liability
- g. Extra expense
- h. Conditions and exclusions
- i. Selected Endorsements (ordinance or law, spoilage, peak season limit of insurance, value reporting form)
- 3. Commercial general liability (CGL)
 - a. Bodily injury and property damage liability
 - b. Personal and Advertising injury
 - c. Medical payments
 - d. Premises and Operations
 - e. Products Completed Operations
 - f. Occurrence vs. claims-made
 - g. Definitions, Conditions, Exclusions
- 4. Businessowners Policy (BOP)
 - a. Sections I, II and III.
 - b. Hired auto and non-owned auto liability
 - c. Protective safeguards
 - d. Utility services (direct damage/time element)

B. Commercial Inland marine

- 1. Nationwide definition
- 2. Commercial Inland marine conditions form
- 3. Inland Marine Coverage forms
 - a. Accounts Receivable
 - b. Bailee's customer
 - c. Commercial articles
 - d. Contractors equipment floater
 - e. Electronic data processing
 - f. Equipment dealers
 - g. Installation floater
 - h. Jewelers block
 - i. Signs
 - j. Valuable papers and records
- 4. Transportation coverages
 - a. Common carrier cargo liability
 - b. Motor truck cargo forms
 - c. Transit coverage forms

C. Marine Insurance

- 1. Hull
- 2. Cargo
- 3. Protection and Indemnity

D. Other coverages and options

- 1. Umbrella/Excess liability (commercial)
- 2. Specialty liability insurance
 - a. Errors and Omissions
 - b. Professional
 - c. Directors and officers
 - d. Fiduciary
 - e. Liquor
 - f. Employment practices
- 3. Surplus Lines (definition and requirements)
- 4. Aviation (aircraft hull and liability)
- 5. National Flood Insurance Program
- 6. Differences in conditions (DIC)

E. Auto

 Commercial auto coverage forms (Business auto, Garage, Business auto physical damage, Truckers, Motor Carrier)

- 2. Covered autos
- 3. Garagekeepers coverage
- 4. Selected Endorsements
 - a. Lessor additional insured and loss payee
 - b. Mobile equipment
 - c. Auto medical payments coverage
 - d. Hired autos specified as covered autos you own
 - e. Individual named insured
 - f. Endorsement for motor carrier policies of insurance for public liability (MCS-90)

F. Farm Coverage

- 1. Farm Property Forms (A-G)
- 2. Farm Liability Forms (H-J)
- 3. Livestock coverage form
- 4. Mobile agriculture machinery and equipment coverage form

G. Surety and Fidelity bonds

- 1. Parties to surety bonds
- 2. Surety bond versus insurance
- 3. Surety bond types
 - a. contract
 - b. license and permit
 - c. public official
 - d. judicial
 - e. fiduciary
- 4. Nature of Fidelity bonds
- 5. Fidelity bond types
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 - c. public employee

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- 2. Forgery or alteration coverage
- 3. Inside the premises—theft of money and securities coverage
- Inside the premises—robbery or safe burglary of other property coverage
- 5. Outside the premises
- 6. Computer fraud
- 7. Funds transfer fraud
- 8. Money orders and counterfeit money
- 9. Extortion—commercial entities

I. Workers' Compensation

- 1. Monopolistic versus competitive
- 2. Compulsory versus elective
- 3. South Carolina Workers' Compensation Law

Ref: RL Title 42

a. Exclusive remedy

Ref: RL 42-1-540

b. Employment covered (required, voluntary) *Ref: RL 42-1-130–150, 310, 360*

c. Covered injuries

Ref: RL 42-1-160; RL 42-9-60; RL 42-15-20, 40

d. Occupational disease

Ref: RL 42-11-10

e. Benefits provided

Ref: RL 42-9-10-30, 200, 260, 290; RL 42-13-90; RL 42-15-10, 60-70

- 4. Workers compensation and employers liability insurance policy
 - a. Part One-Workers compensation insurance
 - b. Part Two—Employers liability insurance
 - c. Part Three—Other states insurance
 - d. Part Four-Your duties if injury occurs
 - e. Part Five-Premium
 - f. Part Six-Conditions
 - g. Voluntary compensation endorsement
- 5. Sources of coverage
 - a. South Carolina Workers' Compensation Uninsured Employers' Fund Ref: RL 42-7-200
 - b. Self-insured employers/funds *Ref: RL 42-5-20, 50*
 - c. Voluntary market
 - d. South Carolina residual workers compensation

V. ADJUSTER DUTIES AND RESPONSIBILITIES4

A. Claim investigation

- 1. Inception/Expiration Date
- 2. Occurrence Date
- 4. Identification of Parties Involved
- 4. Policy Form/Number
- 5. Description of Proof of Loss
- 6. Coverages and deductibles
- 7. Physical evidence and witness statements
- 8. Production of books and records

B. Loss/Damage Valuation

- 1. Direct Loss vs. Indirect Loss
- 2. Damages (Compensatory, punitive)
- 3. Value of intangible damages
- 4. Estimates
- 5. Depreciation
- 6. Reports

C. Claim adjustment procedures

- 1. Coverage dispute resolution
- 2. Payment release

SOUTH CAROLINA PERSONAL LINES ADJUSTER CONTENT OUTLINE

(80 scored questions)

I. SOUTH CAROLINA INSURANCE LAWS AND REGULATIONS PERTINENT TO ALL ADJUSTERS......13

A. Director's general duties and powers

Ref: 38-3-60, 110

B. Licensing requirements

1. Qualifications

Ref: 38-47-10

2. Nonresident

Ref: 38-47-20

3. Emergency adjuster permit

Ref: Reg 69-1

C. Maintenance and duration

Ref: 38-47-40

1. Change of address

Ref: 38-47-15

D. Disciplinary actions

1. Cease and desist orders

Ref: 38-59-20, 38-59-270

2. Hearings

Ref: 38-3-170; 38-57-200

3. Penalties

Ref: 38-2-10-30; 38-47-70

E. Claim settlement laws and regulations

Ref: 38-59-20

F. South Carolina law, regulations and required provisions

1. South Carolina Property and Casualty Insurance

Guaranty Association

Ref: 38-31-10-170

2. Cancellation, nonrenewal and renewal

Ref: 38-75-710-790

3. Insurance fraud act

Ref: 38-55-510-590

4. Arbitration of property damage liability claims

Ref: 38-77-710-770

5. Federal Terrorism Insurance Program

Ref: 15 USC 6701; PL 107-297, 109-144, 110-160

South Carolina Wind and Hail Underwriting Association (SCWHUA)

Ref: 38-75-310-460

II. PROPERTY AND CASUALTY INSURANCE TERMS AND RELATED CONCEPTS......11

- A. Insurable interest
- B. Peril (named vs. open)
- C. Hazard (physical, moral, morale)
- D. Deductible
- E. Indemnity
- F. Actual cash value
- G. Replacement cost (including functional)
- H. Limits of liability (per occurrence/person, split, combined single)
- I. Coinsurance
- J. Staff/Independent vs. public adjuster
- K. Other insurance (primary and excess, nonconcurrency)
- L. Liberalization
- M. Vacancy and unoccupancy
- N. Salvage
- O. Abandonment
- P. Liability (absolute, strict, vicarious)
- Q. Negligence, and defenses against
- R. Pro-rata liability clause
- S. Waiver and Estoppel
- T. Market/agreed value vs. state amount
- **U. Territory**

III. PROPERTY AND CASUALTY CONTRACT PROVISIONS.7

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions
- E. Definitions
- F. Duties of the insured after a loss
- G. Obligations of the insurance company
- H. Mortgagee rights
- I. Proof of loss
- J. Notice of claim
- K. Appraisal

- L. Assignment M. Subrogation
- N. Elements of a legal contract
- O. Additional (supplementary) payments
- P. Loss settlement provisions including consent to settle a loss
- Q. Endorsements
- R. Loss payable clause
- S. No benefit to bailee
- T. Representations and warranties

IV. POLICY KNOWLEDGE PERTINENT TO ADJUSTERS....44

A. Dwelling

- 1. Characteristics and purpose
- 2. Coverage Forms (Basic, Broad, Special)
- 3. Property Coverages (A-E)
- 4. Conditions and Exclusions
- 5. Selected Endorsements
 - a. Special Provisions-South Carolina
 - b. Automatic increase in insurance
 - c. Broad theft coverage
 - d. Dwelling under construction
- 6. Personal Liability supplement

B. Homeowners

- 1. Coverage forms (HO-2 through HO-6 & HO-8)
- 2. Section I—Property coverages
- 3. Section II—Liability coverages
- 4. Exclusions, Conditions, and Endorsements

C. Other coverages and options

- 1. Umbrella/Excess liability (personal)
- 2. National Flood Insurance Program
- 3. Boatowners

D. Personal Auto

- 1. Liability coverage
- 2. Medical Payments
- 3. Physical damage (collision, other than collision, comprehensive)
- 4. Uninsured/Underinsured motorists Ref: 38-77-150-170, 180-230, 260
- 5. South Carolina Motor Vehicle Financial

Responsibility Act

Ref: RL Title 56, Chapter 9

6. Required limits of liability

Ref: 38-77-140

- 7. Selected Endorsements
 - a. Amendment of policy provisions—South Carolina
 - b. Towing and labor costs
 - c. Extended non-owned coverage
 - d. Miscellaneous type vehicle
 - e. Joint ownership coverage

V. ADJUSTER DUTIES AND

RESPONSIBILITIES......5

A. Claim investigation

- 1. Inception/Expiration Date
- 2. Occurrence Date
- 5. Identification of Parties Involved
- 4. Policy Form/Number
- 5. Description of Proof of Loss
- 6. Coverages and deductibles
- 7. Physical evidence and witness statements
- 8. Production of books and records

B. Loss/Damage Valuation

- 1. Direct Loss vs. Indirect Loss
- 2. Damages (Compensatory, punitive)
- 3. Value of intangible damages
- 4. Estimates
- 5. Depreciation
- 6. Reports

C. Claim adjustment procedures

- 1. Coverage dispute resolution
- 2. Payment release

SOUTH CAROLINA PUBLIC ADJUSTER CONTENT OUTLINE

(60 scored questions)

I. SOUTH CAROLINA INSURANCE LAWS AND **REGULATIONS PERTINENT TO PUBLIC ADJUSTERS ... 10**

A. Director's general duties and powers

Ref: 38-3-60, 110

B. Licensing requirements

1. Qualifications

Ref: 38-48-20

2. Nonresident

Ref: 38-47-20

3. Process

Ref: 38-48-30

C. Maintenance and duration

Ref: 38-48-60

1. Change of address

Ref: 38-47-15

2. Contract requirements

Ref: 38-48-80,110

3. Records

Ref: 38-48-120

D. Disciplinary actions

1. Cease and desist orders

Ref: 38-59-20, 270

2. Hearings

Ref: 38-3-170; 38-57-200

3. Penalties

Ref: 38-2-10-30

E. Claim settlement laws and regulations

Ref: 38-48-70, 90

F. South Carolina law, regulations and required provisions

1. South Carolina Property and Casualty Insurance **Guaranty Association**

Ref: 38-31-10-170

2. Cancellation, nonrenewal and renewal

Ref: 38-75-710-790

3. Insurance fraud act

Ref: 38-55-510-590

4. Arbitration of property damage liability claims

Ref: 38-77-710-770

5. Federal Terrorism Insurance Program

Ref: 15 USC 6701; PL 107-297, 109-144, 110-160

Effective: May 1, 2023

II. PROPERTY AND CASUALTY INSURANCE TERMS AND RELATED CONCEPTS.....7

- A. Insurable interest
- B. Peril (named vs. open)

- C. Hazard (physical, moral, morale)
- D. Deductible
- E. Indemnity
- F. Actual cash value
- G. Replacement cost (including functional)
- H. Coinsurance
- I. Other insurance (primary and excess, nonconcurrency)
- J. Vacancy and unoccupancy
- K. Abandonment
- L. Pro-rata liability clause
- M. Waiver and Estoppel
- N. Market/agreed value vs. stated amount
- O. Territory

III. PROPERTY AND CASUALTY CONTRACT PROVISIONS.7

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions
- E. Definitions
- F. Duties of the insured after a loss
- G. Mortgagee rights
- H. Proof of loss
- I. Notice of claim
- J. Appraisal
- K. Assignment
- L. Subrogation
- M. Elements of a legal contract
- N. Additional (supplementary) coverage
- O. Endorsements
- P. Loss payable clause
- Q. Representations and warranties

IV. POLICY KNOWLEDGE PERTINENT TO ADJUSTERS....30

A. Dwelling

- 1. Characteristics and purpose
- 2. Coverage Forms (Basic, Broad, Special)
- 3. Property Coverages (A-E)
- 4. Conditions and Exclusions
- 5. Selected Endorsements
 - a. Special Provisions—South Carolina
 - b. Broad theft coverage
 - c. Dwelling under construction

B. Homeowners

- 1. Coverage forms (HO-2 through HO-6 & HO-8)
- 2. Section I—Property coverages.
- 3. Exclusions, Conditions, and Endorsements

C. Commercial lines

- 1. Commercial property
 - a. Building and personal property form
 - b. Condominium forms (association/unit-owners)
 - c. Causes of loss forms
 - d. Conditions and exclusions
- 2. Equipment Breakdown
- 3. Businessowners Policy (BOP)
 - a. Sections I and III
 - b. Protective safeguards

D. Commercial Inland marine

- 1. Commercial Inland marine conditions form
- 2. Coverage forms
 - a. Commercial articles
 - b. Contractors equipment floater
 - c. Equipment dealers

- d. Installation floater
- e. Jewelers block
- f. Signs
- g. Valuable papers and records

E. Ocean Marine Insurance

- 1. Hull
- 2. Cargo

F. Other coverages and options

- 1. Aircraft hull
- 2. National Flood Insurance Program
- 3. Boatowners

G. Farm Coverage

- 1. Farm Property Forms (A-G)
- 2. Livestock coverage form
- 3. Mobile agriculture machinery and equipment coverage form

V. ADJUSTER DUTIES AND RESPONSIBILITIES.......6

A. Claim investigation

- 1. Inception/Expiration Date
- 2. Occurrence Date
- 6. Identification of Parties Involved
- 4. Policy Form/Number
- 5. Description of Proof of Loss
- 6. Coverages and deductibles
- 7. Physical evidence and witness statements
- 8. Production of books and records

B. Loss/Damage Valuation

- 1. Direct Loss vs. Indirect Loss
- 2. Damages (compensatory, punitive)
- 3. Value of intangible damages
- 4. Estimates
- 5. Depreciation
- 6. Reports

C. Claim adjustment procedures

- 1. Coverage dispute resolution
- 2. Payment release

SOUTH CAROLINA CROP HAIL ADJUSTER CONTENT OUTLINE

(50 scored questions)

Effective: May 1, 2023

I. SOUTH CAROLINA INSURANCE LAWS AND REGULATIONS PERTINENT TO ALL ADJUSTERS.......8

A. Director's general duties and powers

Ref: 38-3-60, 110

B. Licensing requirements

1. Qualifications

Ref: 38-47-10

2. Nonresident

Ref: 38-47-20

3. Emergency adjuster permit

Ref: Reg 69-1

C. Maintenance and duration

Ref: 38-47-40

1. Change of address

Ref: 38-47-15

D. Disciplinary actions

1. Cease and desist orders

Ref: 38-59-20, 38-59-270

Hearings *Ref: 38-3-170; 38-57-200* Penalties *Ref: 38-2-10-30; 38-47-70* Suspension, revocation or cancellation *Ref: 38-47-70*

E. Claim settlement laws and regulations

Ref: 38-59-20

II. CROP INSURANCE AND ADJUSTING PROCEDURES....42

A. Eligibility

- 1. Insureds
- 2. Insurable crops

B. Application

- 1. Binder
- 2. Declarations section
- 3. Required signatures and information

C. Terms of coverage

- 1. Effective date
- 2. Inception of coverage
- 3. Expiration
- 4. Cancellation
- 5. Minimum loss

D. Perils insured against

E. Exclusions

F. Limits of coverage

- 1. Insurable value
- 2. Deductibles
- 3. Reduction of insurance

G. Other provisions

- 1. Replanting clause
- 2. Acreage variation
- 3. Fire department service charge
- 4. Pro rata liability clause
- 5. Fire and lightning coverage
- 6. Subrogation

H. Plans of Insurance

- 1. Actual Production History (APH)
- 2. Catastrophic Risk Protection Coverage (CAT)
- 3. Area Risk Protection Insurance (ARPI)
- 4. Livestock Risk Protection (LRP)
- 5. Rainfall Index (RI)
- 6. Revenue Protection (RP)
- 7. Pasture Rangeland Forage (PRF)
- 8. Yield Protection (YP)

I. Claim settlement practices

- 1. Notice of loss
- 2. Insured's duties after loss
- 3. Appraisal
- 4. Arbitration

J. Mandatory endorsements

- 1. NCIS-444 Truck and Vine Crops
- 2. NCIS—578 Tree Fruits
- 3. NCIS-678 Field Diagram

K. LOSS ADJUSTING PROCEDURES

- 1. Settling the claim
 - a. Other insurance
 - b. Field inspections and counts
 - c. Closing the claim
 - d. Deferments
 - e. Unsettled claims (snags)
 - f. Stages of growth

SOUTH CAROLINA WORKERS' COMPENSATION INSURANCE ADJUSTER CONTENT OUTLINE

(60 scored questions)

I. SOUTH CAROLINA INSURANCE LAWS AND REGULATIONS PERTINENT TO ALL ADJUSTERS...8

A. Director's general duties and powers

Ref: 38-3-60, 110

B. Licensing requirements

1. Qualifications

Ref: 38-47-10

2. Nonresident

Ref: 38-47-20

3. Emergency adjuster permit

Ref: Reg 69-1

C. Maintenance and duration

Ref: 38-47-40

1. Change of address

Ref: 38-47-15

D. Disciplinary actions

1. Cease and desist orders

Ref: 38-59-20, 38-59-270

2. Hearings

Ref: 38-3-170; 38-57-200

3. Penalties

Ref: 38-2-10-30; 38-47-70

E. Claim settlement laws and regulations

Ref: 38-59-20

F. South Carolina Property and Casualty Insurance Guaranty Association

Ref: 38-31-10-170

G. Insurance fraud act

Ref: 38-55-510-590

II. TERMS AND CONTRACT PROVISIONS......8

- A. Liability (absolute, strict, vicarious)
- B. Negligence, and defenses against
- C. Proof of loss
- D. Notice of claim
- E. Elements of a legal contract
- F. Representations and warranties

III. WORKERS COMPENSATION INSURANCE......31

A. Worker's compensation laws

- 1. Monopolistic versus competitive
- 2. Compulsory versus elective
- 3. South Carolina Workers' Compensation Law

Ref: RL Title 42

a. Exclusive remedy

Ref: RL 42-1-540

b. Employment covered (required, voluntary)

Ref: RL 42-1-130-150, 310, 360

c. Covered injuries

Ref: RL 42-1-160; RL 42-9-60; RL 42-15-20, 40

d. Occupational disease

Ref: RL 42-11-10

e. Benefits provided

Ref: RL 42-9-10-30, 200, 260, 290; RL 42-13-90; RL 42-15-10, 60-70

Effective: May 1, 2023

f.. South Carolina Workers' Compensation Uninsured Employers' Fund

Ref: RL 42-7-200

	4. Workers compensation and employers liability			
insurance policy				
	a. Part One - Workers compensation insurance			
	b. Part Two - Employers liability insurance			
	c. Part Three - Other states insurance			
	d. Part Four - Your duties if injury occurs e. Part Five - Premium			
	e. Part Five - Premium f. Part Six - Conditions			
	g. Voluntary compensation endorsement			
	Sources of coverage			
	a. Self-insured employers/funds			
	Ref: RL 42-5-20, 50			
	b. Voluntary market			
	c. South Carolina residual workers compensation			
13.7				
IV.	A Claim reporting			
	A. Claim reporting B. Liability losses and coverage problems			
	C. Claim adjustment procedures			
	D. Duties and responsibilities			
	E. Review of medical reports			
	MOTOR VEHICLE PHYSICAL DAMAGE			
	APPRAISER			
	CONTENT OUTLINE			
	(50 scored questions)			
ı.	SOUTH CAROLINA LAWS AND REGULATIONS6			
	A. Director's general duties and powers			
	Ref: 38-3-60, 110			
	B. License qualifications			
	Ref: 38-49-20			
C. Maintenance and duration				
	Reinstatement/license cancellation			
	Ref: 38-49-30			
	2. Reporting of Actions			
	Ref: 38-43-247			
	Change of Address			
	Ref: 38-49-25			
	D. Disciplinary actions			
	1. Cease and desist order			
	Ref: 38-59-30, 270			
	2. Investigations/Notice of hearing Ref: 38-3-170; 38-57-200			
	3. Penalties and fines			
	Ref: 38-2-10-30, 38-43-130; 38-49-40			
	E. Claims settlement laws and regulations			
	Ref: 38-59-20; Reg 69-16			
II.	Appraising auto physical damage claims44			
	A. Role of the appraiser			
	Duties and responsibilities			
	2. Relationship to adjusters			
	B. Duties after a loss			
	Notice to the insurer			
	2. Minimizing the loss			
	Inspection of the vehicle			
	Special requirements			
	C. Determining value and loss			
	Adjustment procedures			
	2. Salvage			
	3. Appraisal			

- 4. Depreciation
- 5. Repair or replacement
- 6. Repair options and procedures
- 7. Like kind and quality
- 8. Aftermarket parts
- 9. Partial loss versus total loss

D. Vehicle inspection

- 1. Proper vehicle identification and options ID
- 2. Estimate of repairs form

E. Vehicle parts and construction

- 1. Body
- 2. Front End
- 3. Rear Body
- 4. Quarter panels
- 5. Doors
- 6. Roofs
- 7. Bumper—urethane repairs
- 8. Lamps
- 9. Cowls
- 10. Floor Plan
- 11. Rocker Panels
- 12. Pillars
- 13. Substructure
- 14. Frame
- 15. Unibody
- 16. Mechanical
- 17. Engine
- 18. Cooling System
- 19. Electrical System/ Computers
- 20. Exhaust System
- 21. Fuel System
- 22. Heating and Air Conditioning
- 23. Brakes/ ABS
- 24. Steering
- 25. Suspension
- 26. Transmission
- 27. Air bags/ SRS (seat belts)
- 28. Glass, Tires, Interior, and Paint

SOUTH CAROLINA SURETY INSURANCE PRODUCER CONTENT OUTLINE

(50 scored questions)

I. SOUTH CAROLINA LAWS AND REGULATIONS PERTINENT TO ALL LINES......19

A. Insurance Department and Director

1. Powers and duties

Ref: 38-3-60, 110

2. Examination of books and records *Ref: 38-13-10-30; 38-43-250; 38-53-320*

3. Investigations/Notice of hearing

Ref: 38-3-170; 38-57-200

B. Licensing

1. Persons to be licensed

Ref: 38-53-80, 190

2. Qualifications

Ref: 38-53-90

3. Types of licenses

a. Producer

Ref: 38-43-10, 30

b. Nonresident

Ref: 38-43-70

c. Surety bondsman

Ref: 38-53-10(12)

4. Obtaining a license

a. License fees and application

Ref: 38-43-80, 100, 101

b. Appointment/termination of contract

Ref: 38-43-50. 38-43-55

c. Security deposits

Ref: 38-53-270, 280, 300

5. Maintaining a license

a. Change of address/assumed name

Ref: 38-43-107; 38-43-10(C)

b. Records maintenance

Ref: 38-43-250; 38-53-310

c. Reinstatement/license expiration

Ref: 38-43-110(B)

d. Reporting of actions

Ref: 38-43-247

6. Disciplinary actions

a. Cease and desist order

Ref: 38-59-30, 38-59-270

 b. License probation, revocation, suspension, or denial of reissuance

Ref: 38-43-130, 230

c. Penalties and fines

Ref: 38-53-150(B), 340; 38-2-10

d. Criminal charges and convictions

Ref: 38-53-150(6)

C. Company regulation

1. Unfair claims settlement practices

Ref: 38-59-20

2. Appointment

Ref: 38-43-40, 50

3. Termination of appointment

Ref: 38-43-55

D. Producer regulation

1. Commissions

Ref: 38-43-200

2. Failure to act as a fiduciary

Ref: 38-43-240

3. Blank forms

Ref: 38-43-260

4. Representing an unauthorized insurer

Ref: 38-43-160-180

E. Unfair and prohibited trade practices

1. Rebating

Ref: 38-57-130; 38-53-170

2. Defamation

Ref: 38-57-90

3. Unfair Discrimination

Ref: 38-55-50; 38-57-120

4. Misrepresentation

Ref: 38-57-40

5. False advertising

Ref: 38-57-40, 50

6. Boycott, coercion, and intimidation

Ref: 38-57-100, 110

7. Fraud

Ref: 38-43-245

8. False Financial Statements

Ref: 38-57-80

9. Prohibited inducements

Ref: 38-57-130, 150

10. Free insurance

Ref: 38-57-170

F. Insurance Fraud Act

Ref: 38-55-510-590

G. Consumer information privacy regulation

Ref: Reg 69-58 Sec 1-16

H. Fair Credit Reporting Act

Ref: 15 USC 1681-1681(d)

II. GENERAL INSURANCE PRINCIPLES......16

Ref: Product Knowledge

A. Insurance Terms and Related Concepts

- 1. Risk
- 2. Hazard
- 3. Peril
- 4. Loss
- 5. Exposure
- 6. Adverse selection
- 7. Law of large numbers
- 8. Reinsurance

B. Handling risks

- 1. Avoidance
- 2. Retention
- 3. Sharing
- Reduction
 Transfer
- C. Insurers
 - 1. Types of insurers
 - a. Stock companies
 - b. Mutual companies
 - c. Fraternal benefit societies

- d. Lloyd's associations
- e. Risk retention groups
- f. Captive companies
- g. Self-insured funds

2. Private vs. government insurers	3. Payment
3. Admitted/nonadmitted insurers	4. Maintenance
4. Domestic, foreign, alien insurers	V. PURPOSE AND TYPES OF FIDELITY BONDS1
5. Financial status (independent rating services)	A. Individual
D. Producers and general rules of agency	B. Scheduled
Insurer as principal	1. Named employee
Producer/insurer relationship	Specified position
Authority and powers of producers	·
a. Express	C. Public official
b. Implied	D. Blanket
c. Apparent	E. Financial institutions
d. Responsibilities to the applicant/insured	F. ERISA bonds
SURETY CONTRACTS9	
A. Definition of surety	
B. Elements of a legal contract	SOUTH CAROLINA
Offer and acceptance Consideration	PROFESSIONAL BAIL BONDSMAN/RUNNER
Consideration Competent parties	CONTENT OUTLINE
Competent parties Legal purpose	(60 scored questions)
C. Characteristics of an insurance contract	(or societ questions)
Contact of adhesion	I. SOUTH CAROLINA LAWS AND REGULATIONS
Aleatory contract	PERTINENT TO ALL LINES20
3. Unilateral contract	A. Insurance Department and Director
Conditional contract	Powers and duties
D. Legal interpretations affecting contracts	Ref: 38-3-60, 110
Ambiguities in a contract	2. Examination of books and records
2. Indemnity	Ref: 38-13-10-30; 38-43-250; 38-53-320
3. Representations/misrepresentations	3. Investigations/Notice of hearing
4. Warranties	Ref: 38-3-170; 38-57-200 B. Licensing
5. Concealment	Persons to be licensed
6. Fraud	Ref: 38-53-80, 190
7. Waiver and estoppel	2. Qualifications
E. Obligation of the surety	Ref: 38-53-90
F. Parties to the surety	3. Types of licenses
1. Principal	a. Professional bondsman
a. Indemnitor for principal	Ref: 38-53-10(9)-40
b. Indemnity agreement	b. Surety bondsman
2. Obligee	Ref: 38-53-10(12)
3. Surety	c. Runner
G. Underwriting considerations	Ref: 38-53-10(10), 38-53-120
H. Premiums and terms of obligations	Obtaining a license
1. Surety	 a. License fees and application
2. Fidelity I. Claims	Ref: 38-43-80, 100, 101
	b. Appointment
J. Power of attorney PURPOSE AND TYPES OF SURETY BONDS5	Ref: 38-53-230, 260
A. Purpose and types of bonds	c. Security deposits
Surety bail bond	Ref: 38-53-270, 280, 300
Appearance bond	Maintaining a license
3. Cash bond	a. Continuing education
Ref: 17-15-15	Ref: 38-43-106; Reg 69-50
Ten Percent Cash bond	b. Change of address/assumed name
Ref: 17-15-15	Ref: 38-43-107; 38-43-10(C)
5. Real estate property	c. Records maintenance
B. Public official	Ref: 38-43-250; 38-53-310
C. Court	d. License expiration
1. Judicial	Ref: 38-43-110(B) e. Reporting of actions
2. Fiduciary	Ref: 38-43-247
D. Miscellaneous	6. Disciplinary actions
E. Contract	a. Cease and desist order
1. Bid	Ref: 38-59-20, 38-59-270
2. Performance	.yv y, - v v

III.

IV.

	b. License probation, revocation, suspension, or		E. C	Collateral
	denial of reissuance		F. C	conviction
	Ref: 38-43-130, 230		G. (Custody
	c. Penalties and fines		Н. [Defendant
	Ref: 38-53-150(B), 340; 38-2-10		I. D	Pisposition
	d. Criminal charges and convictions		J. E	xoneration
	Ref: 38-53-150(6)		K. E	xtradition
	C. Unfair and prohibited trade practices			elony
	1. Rebating			ugitive
	Ref: 38-53-150(A)(8), 38-53-170			learing
	2. Referral of an attorney			ncarceration
	Ref: 38-53-170(d)			ndictment
	3. Soliciting in courts			lisdemeanor
	Ref: 38-57-170(f)			remium
	4. Misrepresentation			ower of Attorney
	Ref: 38-57-40			Recognizance
	Ref. 30-37-40			urety
II.	BAIL BOND PROCEDURES7			
	A. General Duties			uspend Varrant
	Court appearances			
	a. Arraignment	v	X. V	
	b. Trial	V.		ETY CONTRACTS9
	c. Appeal			efinition of surety
	2. Surety relieved on bond			lements of a legal contract
	Ref: 38-53-50			. Offer and acceptance
	a. Prior to trial			. Consideration
	Ref: RL 17-15-10			. Competent parties
	b. After conviction—stay of execution			. Legal purpose
	c. Pending appeal			Obligation of the surety
	B. Discharging surety		D. P	arties to the surety
	Ref: 17-15-20		1	. Principal
	C. Recommitment of defendant			a. Indemnitor for principal
	D. Bond forfeitures			b. Indemnity agreement
	E. Bond posting/transfers		2	. Obligee
	F. Arrests/Surrenders		3	. Surety
	Ref: 38-53-60, 170(e)		E. U	Inderwriting considerations
	Rej. 50 55 00, 170(c)		F. P	remiums and terms of obligations
III.	FIDUCIARY RESPONSIBILITIES10		1	. Surety
	A. Commissions, fees, premiums		2	. Fidelity
	B. Recordkeeping		G. C	claims
	Premium receipt		H. P	ower of attorney
	Ref: 38-53-170		R	ef: 38-53-200
	2. Collateral	VI.	PURI	POSE AND TYPE OF SURETY BONDS7
	a. Receipts		A. P	urpose and Types of bonds
	b. Maintenance			. Surety bail bond
	Return of collateral			. Appearance bond
	Ref: 38-53-170(e)		3	. Cash bond
	C. Forfeitures			Ref: 17-15-15
	Ref: 38-53-70; RL 17-15-170-180		4	. Personal Recognizance bond
	1. Motion		5	. Ten Percent Cash bond
	2. Judgement			Ref: 17-15-15; 38-53-10(2)
	3. Dispersal of funds		6	. Real estate property secured by mortgage deed
	Arrest after forfeiture		B. P	ublic official
	D. Bond principal limits		C. C	court
	E. Fair Credit Reporting Act		1	. Judicial
	Ref: 15 USC 1681-1681(d)		2	. Fiduciary
				liscellaneous
IV.	DEFINITIONS7		E. C	ontract
	Ref: Black's Law Dictionary, Dictionary of Insurance Terms			. Performance
	A. Acquit			. Payment
	B. Adjudicate			. Maintenance
	C. Bail Piece		•	
	D. Capital Offense			

SOUTH CAROLINA SURPLUS LINES BROKER CONTENT OUTLINE

	(50 scored questions)	1. Avoidance
	,	2. Retention
I.	SOUTH CAROLINA SURPLUS LINES LICENSING20	3. Sharing
	A. Insurance Department and Director	4. Reduction
	Powers and duties	5. Transfer
	Ref: 38-3-60, 110	C. Insurers
	Investigations/Notice of hearing	Types of insurers
	Ref: 38-3-170; 38-57-200	a. Stock and mutual companies
	Penalties and fines	b. Lloyd's associations
	Ref: 38-2-10-30, 38-45-140,150	c. Risk retention groups
	Cease and desist orders	d. Captive companies
	Ref: 38-59-30, 270	e. Self-insured funds
	B. Licensing	Private vs. government insurers
	Ref: Bulletin 2009-17	Admitted vs. nonadmitted insurers
	Resident Surplus Lines Broker	Domestic, foreign, alien insurers
	Ref: 38-45-10, 20	D. Producers and general rules of agency
	License fees and application	Insurer as principal
	Ref: 38-5-180, 38-45-10, 20, 40	Producer/insurer relationship
	3. License probation, revocation, suspension, or denial	Authority and powers of producers
	or reissuance	a. Express
	Ref: 38-45-140; 38-2-10	b. Implied
	Nonresident License	c. Apparent
	Ref: 38-45-30	 d. Responsibilities to the applicant/insured
	5. Change of Address/name change	III. CONTRACTS 5
	Ref: 38-45-35	A. Elements of a legal contract
	6. License renewal	Offer and acceptance
	Ref: 38-45-20; Reg. 69-33	2. Consideration
	C. Unfair and prohibited trade practices	3. Competent parties
	1. Rebating	4. Legal purpose
	Ref: 38-57-130	B. Characteristics of an insurance contract
	2. Defamation	Contact of adhesion
	<i>Ref: 38-57-</i> 90	Aleatory contract
	3. Unfair Discrimination	Unilateral contract
	Ref: 38-55-50	Conditional contract
	4. Misrepresentation	C. Legal interpretations affecting contract
	Ref: 38-57-40	 Ambiguities in a contract
	5. False advertising	2. Indemnity
	Ref: 38-57-40, 50	Representations/warranties
	6. Boycott, coercion, and intimidation	4. Concealment
	Ref: 38-57-100, 110	5. Fraud
	7. Unfair claims settlement practices	Waiver and estoppel
	Ref: 38-59-10, 20	IV. SOUTH CAROLINA SURPLUS LINES LAW10
	8. Fraud	A. Purpose/definitions
	Ref: 38-43-245	Ref: 38-45-10
	9. Prohibited inducements	B. Content and Maintenance of records
	Ref: 38-57-130, 150	Ref: 38-45-80
	D. South Carolina Property and Casualty Insurance	C. Commissions
	Guaranty Association Act	Ref: 38-45-100
	Ref: 38-31-10–140	D. Premiums, evidence of insurance
	E. Consumer information privacy regulation	Ref: 38-45-10
	Ref: Reg 69-58 Sec 1–16	E. Surplus Lines tax
II.	GENERAL INSURANCE PRINCIPLES15	Ref: 38-45-20(5), 38-45-30(4), 38-45-190
	Ref: Product Knowledge	F. Diligent Search
	A. Insurance Terms and Related Concepts	Ref: 38-45-90
	1. Risk	G. Disclosure and broker personal liability
	2. Hazard	Ref: 38-45-110, 120; 38-25-360
	3. Peril	H. Broker's Fees
	4. Loss	Ref: 38-45-160

6. Adverse selection7. Law of large numbers

B. Handling risks

5. Exposure